EASTWRN RAILWAY
MALDA DIVISION

NOTICE

No. Com/Conc-Policy/M/89/Pt. I dt. 15/01/2016

ISSUANCE OF PHOTO IDENTITY CARD BY RAILWAYS FOR AVAILING OF CONCESSIONAL RAILWAY FARES BY PHYSICALLY CHALLENGED PERSONS.

On the basis of photo identity card issued by railways, the applicant is eligible to concessional fare for e-ticket/i-ticket through irctc, reserved tickets across prs counter and unreserved tickets across uts counters throughout the country.

For obtaining Identity card, physically Challenged Person entitled to Railway concession will approach the nearest Divisional Railway Manager's Office along with the following documents in 02 sets, one set attested and second set self attested.

1) Concession Certificate.

2) Photo Identity proof.

3) Date of Birth proof.

4) Address proof.

5) Two passport size photographs.

It should be addressed to Sr. Divisional Commercial Manager, Malda Town, Eastern Railway, Post - Jhaljhalia, Dist – Malda, PIN Code – 732101. The envelope containing documents should be superscribed "Application for issue of railway Identity Card for Physically Challenged Persons for ticketing". It may sent through post or by person. The applicant may furnish his/her complete communicable address and contact No. in the application. Intimation will be given for collection of Identity card through the address or by mobile.

The applicant or his authorized representative may collect the Identity Card on production of the original certificate during office hours of any working day.

The validity of the card will be for five (05) years from the date of issue or till the last date upto which the Concession Certificate is valid or whichever is earlier.

Sr. Divl. Comml. Manager
Eastern Railway/Malda

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Annexure – I

Railway Concession Certificate for "Blindness"

Paste passport Size Photograph Duly signed and Stamped by the Issuing Doctor

This is to certify that Km/Shri/Smt. _____ whose particulars are furnished below is a bonafide person with disability "Blindness" as per definition where a person has any of the following conditions, after best correction (i.e. Persons having visual impairment of 90% and above)-

I. Total absence of sight; or

II. Visual acuity less than 3/60 or less than 10/200 by Snellen's chart in better eye with best possible corrections; or

III. Limitation of field of vision subtending an angle of less than 10 degree in better eye.

Particulars:

a) Address: _____

b) Father's/Husband's Name: _____

c) Age: _____

d) Sex: _____

e) Nature of Handicap: (either of the above 3 categories): _____

f) Signature or thumb impression
of the person seeking concession certificate: _____

_____
(Signature of Government Doctor)

Place: _____

Date: _____

_____
Clear seal of Government Hospital

_____
Seal containing full name and
Registration Number of the Doctor

(1) The certificate will be valid for (i) five years, in case of persons upto the age of 25 years, (ii) ten years, in case of persons in the age group of 26 to 35 years and (iii) in case of persons above the age of 35 years, the certificate will remain valid for whole life of the concerned persons. After expiry of the period of validity of the certificate, the person is required to obtain a fresh certificate.

(2) The photo must be signed and stamped in such a way that doctor's signature and stamp appears partly on the photo and partly on the certificate.

(3) Photocopy of this certificate is accepted for the purpose of grant of concession across the counter. The original certificate will have to be produced for inspection at the time of purchase of concessional ticket and during the journey, if demanded.

(4) No alternation in the form is permitted. **This form could be uploaded alongwith other required document on https://divyangjanid.indianrail.gov.in/ for issuance of Divyangjan ID card, for booking of e-tickets also**. Railway Divyangjan ID card can also be prepared on the basis of UDID card/ certificate issued under instructions of Ministry of Social Justice & Empowerment (MSJE). The requirement of the above Railway certificate would be dispensed in such case. In this case, the validity of the Railway Divyangjan ID would be co-terminus with the validity of that Unique Disability ID card (UDID)/ certificate.

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अनुलग्नक– I

"दृष्टिहीन" के लिए रेलवे रियायत प्रमाणपत्र

जारी करने वाले डाक्टर द्वारा विधिवत रूप से हस्ताक्षरित एवं मोहर लगाया हुआ पासपोर्ट आकार का फोटो चिपकाए

यह प्रमाणित किया जाता है कि कु./श्री/श्रीमती _____जिनके विवरण नीचे दिए गए हैं, परिभाषा के अनुसार "दृष्टिहीन" दिव्यांगता से ग्रस्त व्यक्ति हैं, जहाँ किसी व्यक्ति की पूर्ण चिकित्सिकीय जांच के बाद निम्नलिखित में से कोई भी स्थिति हो (अर्थात 90% और उससे अधिक दृष्टि बाधित वाले व्यक्ति) –

(i) दृष्टि की पूर्ण अनुपस्थिति; अथवा
(ii) सर्वोत्तम संभव सुधारों के साथ बेहतर आंख में दृष्टि तीक्ष्णता स्नेलन के चार्ट द्वारा 3/60 (या 10/200 से कम) से कम अथवा
(iii) बेहतर आंख में 10 डिग्री से कम के कोण (एंगल) को घटाने वाली दृष्टि के क्षेत्र की सीमा।

विवरण:

क) पता:_____

ख) पिता/पति का नाम:_____

ग) आयु:_____

घ) लिंग:_____

ङ) दिव्यांगता की प्रकृति: (उपरोक्त 3 श्रेणियों में से कोई भी):_____

च) रियायत प्रमाण पत्र मांगने वाले
व्यक्ति के हस्ताक्षर या अंगूठे का निशान: _____

_____
(सरकारी डॉक्टर के हस्ताक्षर)

स्थान:_____
दिनांक: _____

_____
सरकारी अस्पताल की स्पष्ट मोहर

_____
डॉक्टर का पूरा नाम और पंजीकरण संख्या वाली मोहर

(1) यह प्रमाणपत्र (i) 25 वर्ष आयु तक के व्यक्तियों के मामले में 5 वर्ष (ii) 26 से 35 वर्ष तक की आयु वाले व्यक्तियों के लिए 10 वर्ष और (iii) 35 वर्ष से अधिक आयु वाले व्यक्तियों के लिए यह प्रमाणपत्र संबंधित व्यक्तियों के पूरे जीवन के लिए मान्य रहेगा। वैधता की अवधि समाप्त होने के बाद, व्यक्ति को नया प्रमाणपत्र प्राप्त करना अपेक्षित है।

(2) फोटो पर हस्ताक्षर और मोहर इस प्रकार लगी होनी चाहिए कि डॉक्टर के हस्ताक्षर और मोहर का आंशिक हिस्सा फोटो पर एवं आंशिक हिस्सा प्रमाणपत्र पर हो।

(3) रियायत देने के लिए काउंटर पर इस प्रमाणपत्र की फोटोप्रति स्वीकार की जाएगी। रियायती टिकट की खरीद के समय और यात्रा के दौरान, यदि मांगा जाता है, तो मूल प्रमाण पत्र प्रस्तुत किया जाना चाहिए।

(4) इस फार्म में किसी भी प्रकार का परिवर्तन किए जाने की अनुमति नहीं है। ई–टिकट बुक करने के लिए दिव्यांगजन पहचान पत्र जारी करने के लिए अन्य आवश्यक दस्तावेजों के साथ **https://divyangjanid.indianrail.gov.in/** पर इस फार्म को भी अपलोड किया जा सकता है। रेलवे दिव्यांगजन आईडी कार्ड सामाजिक न्याय और अधिकारिता मंत्रालय (एमएसजेई) के निर्देशों के तहत जारी यूडीआईडी कार्ड/प्रमाण पत्र के आधार पर भी तैयार किया जा सकता है। ऐसे मामले में उपरोक्त रेलवे प्रमाण पत्र की आवश्यकता नही होगी। इस मामले में, रेलवे दिव्यांगजन आईडी की वैधता उस विशिष्ट विव्यांगता आईडी कार्ड (यूडीआईडी)/ प्रमाण पत्र की वैधता के समान होगी।

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Annexure

Concession Certificate for three categories of Persons with Disabilities (Divyangjan)

Concession certificate form for Orthopaedically Handicapped / Paraplegic (person/patients) who cannot travel without an escort /Persons with intellectual Disability who cannot travel without an escort/Person with Hearing and Speech impairment totally (Both afflictions together in the same person)

Paste passport size Photograph Duly signed and Stamped by the Issuing Doctor

This is to certify that Km/Shri/Smt. _____ whose particulars are furnished below is a bonafide:

- ORTHOPAEDICALLY HANDICAPPED / PARAPLEGIC (PERSON/ PATIENTS), WHO CANNOT TRAVEL WITHOUT THE ASSISTANCE OF AN ESCORT
- PERSONS WITH INTELLECTUAL DISABILITY WHO CANNOT TRAVEL WITHOUT AN ESCORT
- PERSON WITH HEARING AND SPEECH IMPAIRMENT TOTALLY (BOTH AFFLICTIONS TOGETHER IN THE SAME PERSON)*

Particulars:

a) Address: _____

b) Father's/Husband's Name: _____

c) Age: _____

d) Sex: _____

e) Nature of Handicap: (To be written by doctor whether the disability is temporary or permanent): _____

f) Signature or thumb impression of the person seeking concession (not necessary for those with both hands missing or non-functional): _____

_____

(Signature of Government Doctor)

Place: _____

Date: _____

_____

Clear seal of Government Hospital

_____

Seal containing full name and Registration Number of the Doctor

***Strike out where not applicable.**

1) The certificate should be issued only to those ORTHOPAEDICALLY HANDICAPPED/ PARPLEGIC (PERSON/PATIENTS) WHO CANNOT TRAVEL WITHOUT THE ASSISTANCE OF AN ESCORT or PERSONS WITH INTELLECTUAL DISABILITY WHO CANNOT TRAVEL WITHOUT AN ESCORT or PERSON WITH HEARING AND SPEECH IMPAIRMENT TOTALLY (BOTH AFFLICTIONS TOGETHER IN THE SAME PERSON). The photo must be signed and stamped in such a way that doctor's signature and stamp appears partly on the photo and partly on the certificate.

2) For PERSONS WITH INTELLECTUAL DISABILITY WHO CANNOT TRAVEL WITHOUT AN ESCORT /PERSON WITH HEARING AND SPEECH IMPAIRMENT TOTALLY (BOTH AFFLICTIONS TOGETHER IN THE SAME PERSON), the certificate will be valid for five years from the date of issue. For temporary disability in the case of Orthopaedically/Paraplegic persons, the certificate will be valid for 5 years and in case of permanent disability, the certificate will remain valid for (i) five years, in case of persons upto the age of 25 years, (ii) ten years, in case of persons in the age group of 26 to 35 years and (iii) in case of persons above the age of 35 years, the certificate will remain valid for whole life of the concerned persons. After expiry of the period of validity of the certificate, the person is required to obtain a fresh certificate.

3) Photocopy of this certificate is accepted for the purpose of grant of concession across the counter. The original certificate will have to be produced for inspection at the time of purchase of concessional ticket and during the journey, if demanded.

4) No alternation in the form is permitted. **This form could be uploaded alongwith other required document on https://divyangjanid.indianrail.gov.in/ for issuance of Divyangjan ID card, for booking of e-tickets also.**

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अनुलग्नक

दिव्यांगजन की तीन श्रेणियों के लिए रियायत प्रमाण पत्र

शारीरिक रूप से अस्थि विकृति से दिव्यांग/ अधरंग (व्यक्ति/मरीज) जो बिना किसी सहचर की सहायता के यात्रा नहीं कर सकते/ बौद्धिक दिव्यांगता वाले व्यक्ति जो बिना किसी सहचर की सहायता के यात्रा नहीं कर सकते/ पूर्ण रूप से श्रवण और वाक हीन व्यक्ति (एक ही व्यक्ति में दोनों अक्षमताएं एक साथ) के लिए रियायती प्रमाणपत्र संबंधी फॉर्म

जारी करने वाले डॉक्टर द्वारा विधिवत रूप से हस्ताक्षरित एवं मोहर लगाया हुआ पासपोर्ट आकार का फोटो चिपकाएं

यह प्रमाणित किया जाता है कि कुमारी/श्री/श्रीमती _____ जिसका विवरण नीचे दिया गया है वास्तव में:

- शारीरिक रूप से अस्थि विकृति से दिव्यांग/ अधरंग (व्यक्ति/मरीज) है, जो बिना किसी सहचर की सहायता के यात्रा नहीं कर सकते
- बौद्धिक दिव्यांगता वाले व्यक्ति, जो बिना किसी सहचर की सहायता के यात्रा नहीं कर सकते
- पूर्ण रूप से श्रवण और वाक हीन व्यक्ति (एक ही व्यक्ति में दोनों अक्षमताएं एक साथ) है *

विवरण:

क) पता: _____

ख) पिता/पति का नाम: _____

ग) आयु: _____

घ) लिंग: _____

ङ) दिव्यांगता की प्रकृति: (डॉ० द्वारा यह लिखा जाए कि अक्षमता अस्थायी है या स्थायी): _____

च) रियायत मांगने वाले व्यक्ति का हस्ताक्षर या अंगूठे का निशान
(जिनके दोनों हाथ नहीं है या काम नहीं करते, उनके लिए आवश्यक नहीं) : _____

_____

(सरकारी डॉक्टर के हस्ताक्षर)

स्थान: _____

दिनांक: _____

_____ _____

सरकारी अस्पताल की स्पष्ट मोहर डॉक्टर के पूरे नाम और पंजीकरण संख्या वाली मोहर

***जहां लागू न हो उसे काट दें।**

1) यह प्रमाणपत्र केवल उन्हीं शारीरिक रूप से अस्थि विकृति से दिव्यांग/ अधरंग (व्यक्ति/मरीज), जो बिना किसी सहचर की सहायता के यात्रा नहीं कर सकते या बौद्धिक दिव्यांगता वाले व्यक्ति, जो बिना किसी सहचर की सहायता के यात्रा नहीं कर सकते या पूर्ण रूप से श्रवण और वाक हीन व्यक्ति (एक ही व्यक्ति में दोनों अक्षमताएं एक साथ) को जारी किया जाना चाहिए। फोटो पर हस्ताक्षर और मोहर इस प्रकार लगी होनी चाहिए कि डॉक्टर के हस्ताक्षर और मोहर का आंशिक हिस्सा फोटो पर एवं आंशिक हिस्सा प्रमाणपत्र पर हो।

2) बौद्धिक दिव्यांगता वाले व्यक्ति, जो बिना किसी सहचर की सहायता के यात्रा नहीं कर सकते/ पूर्ण रूप से श्रवण और वाक हीन व्यक्ति (एक ही व्यक्ति में दोनों अक्षमताएं एक साथ) के लिए यह प्रमाणपत्र जारी की गई तारीख से पांच वर्ष की अवधि के लिए मान्य होगा। शारीरिक रूप से अस्थि विकृति से दिव्यांग/ अधरंग (व्यक्ति/मरीज) के अस्थायी अक्षमता के मामले में यह प्रमाणपत्र पांच वर्ष की अवधि के लिए मान्य होगा और स्थायी अक्षमता के मामले में यह प्रमाणपत्र (i) 25 वर्ष आयु तक के व्यक्तियों के मामले में 5 वर्ष (ii) 26 से 35 वर्ष तक की आयु वाले व्यक्तियों के लिए 10 वर्ष (iii) 35 वर्ष से अधिक आयु वाले व्यक्तियों के लिए यह प्रमाणपत्र संबंधित व्यक्तियों के पूरे जीवन के लिए मान्य रहेगा। वैधता की अवधि समाप्त होने के बाद, व्यक्ति को नया प्रमाणपत्र प्राप्त करना अपेक्षित है।

3) रियायत देने के लिए काउंटर पर इस प्रमाणपत्र की फोटोप्रति स्वीकार की जाएगी। रियायती टिकट की खरीद के समय और यात्रा के दौरान, यदि मांगा जाता है, मूल प्रमाणपत्र प्रस्तुत किया जाना चाहिए।

4) इस फार्म में किसी भी प्रकार का परिवर्तन किए जाने की अनुमति नहीं है। ई-टिकट बुक करने के लिए दिव्यांगजन पहचान पत्र जारी करने के लिए अन्य आवश्यक दस्तावेजों के साथ **https://divyangjanid.indianrail.gov.in/** पर इस फार्म को भी अपलोड किया जाना है।

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DIVYANGJAN CARD USER MANUAL

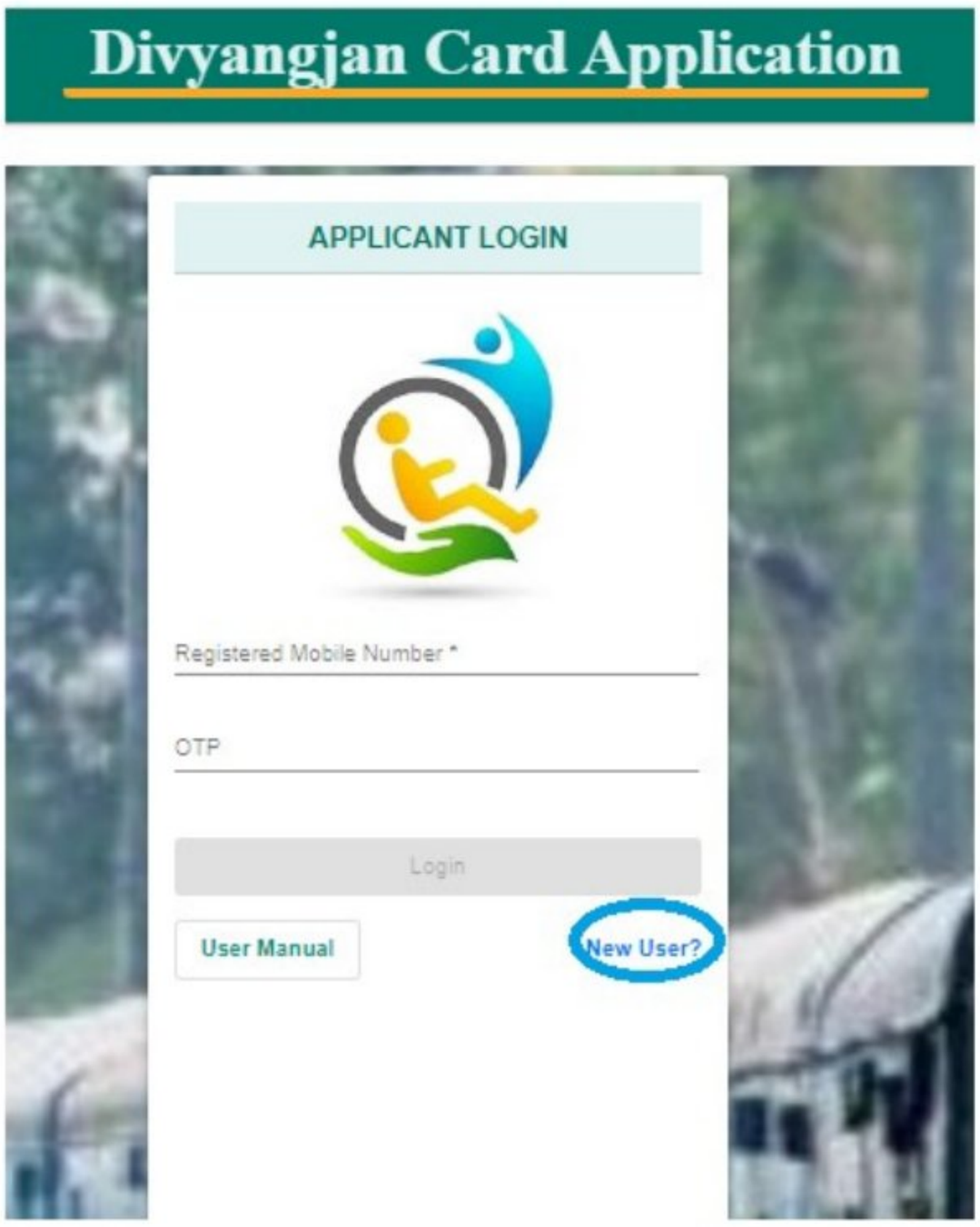
Applicants Please Note: Processing division is based on the State and railway station nearest to the hospital from where applicant has obtained the railway concession certificate.

Divyangjan Passengers in following categories are eligible to apply for issuance/renewal of Photo ID card (to avail concessional Rail tickets across IRCTC/Counter):

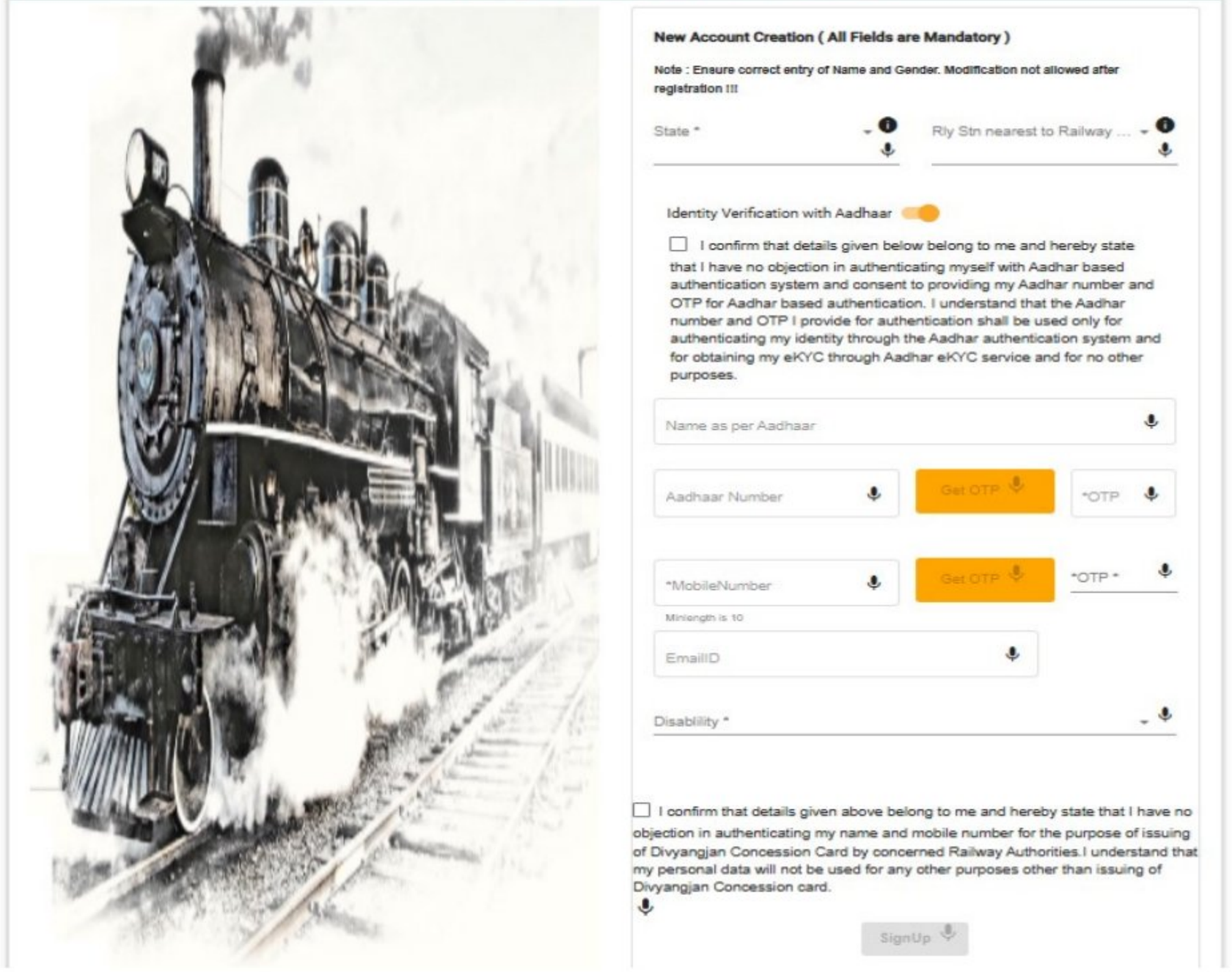
1. Person with Visual Impairment with
   - **a.** Total Absence of Sight or
   - **b.** Visual acuity less than 3/60 or less than 10/200 by Snellen's chart in better eye with best possible corrections; or
   - **c.** Limitation of field of vision subtending an angle of less than 10 degree in better eye.

2. Mentally Retarded person who cannot travel without an escort.
3. Person with Hearing and Speech Impairment Totally (Both Afflictions Together in the same person).
4. Orthopedically Handicapped/Paraplegic Person/Patients who cannot travel without the assistance of an escort.

1. First time applicants are required to sign up using "New User" option.



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2. While creating the User, it is required that the STATE and Nearest Railway station (station which is nearest to the certificate issuing hospital) is chosen properly so that the case is forwarded to the correct Division for further processing.

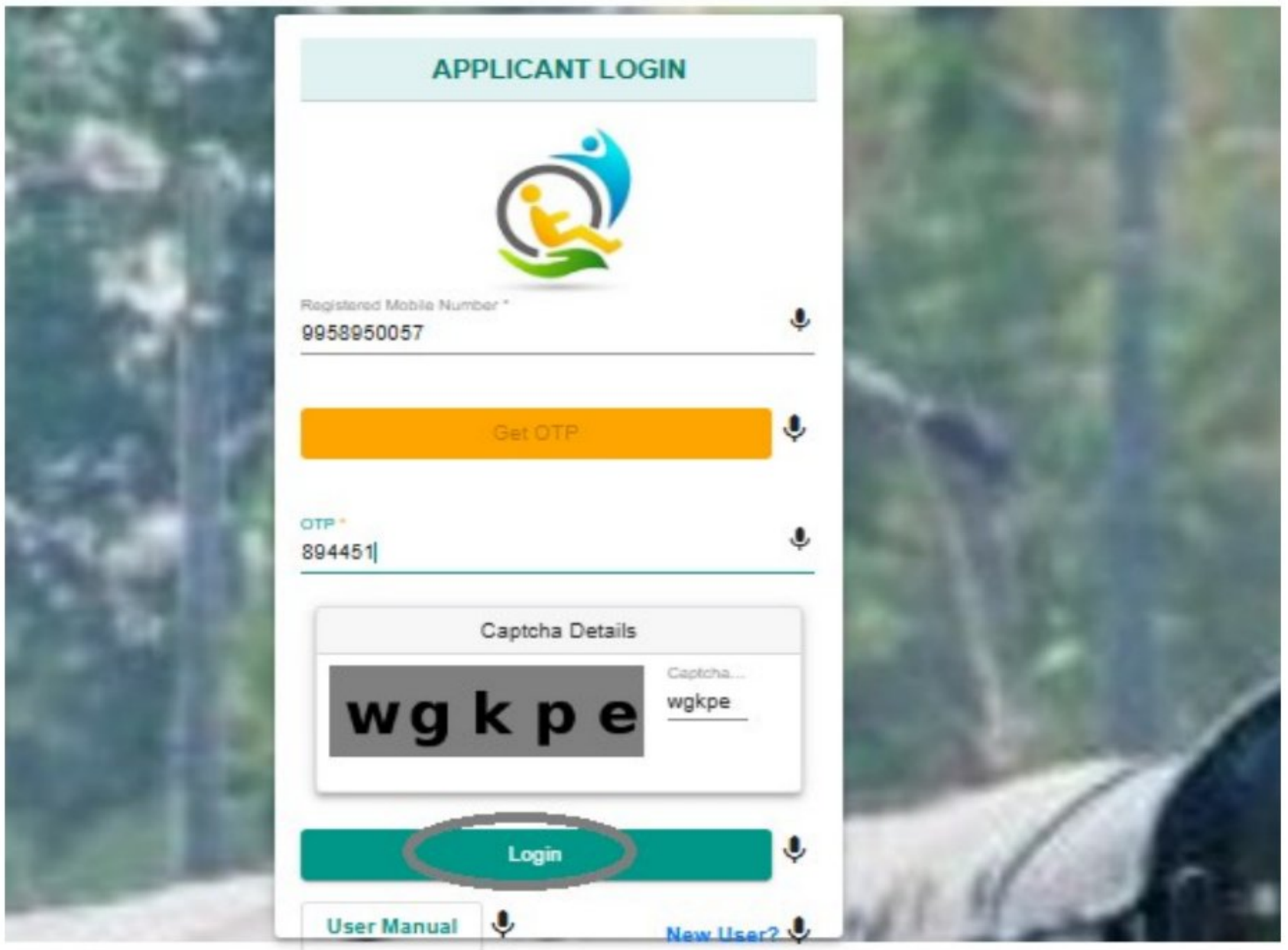
3. Aadhaar validation is non-mandatory and user can register without providing Aadhar id also.

4. Applicant should have a valid phone number.

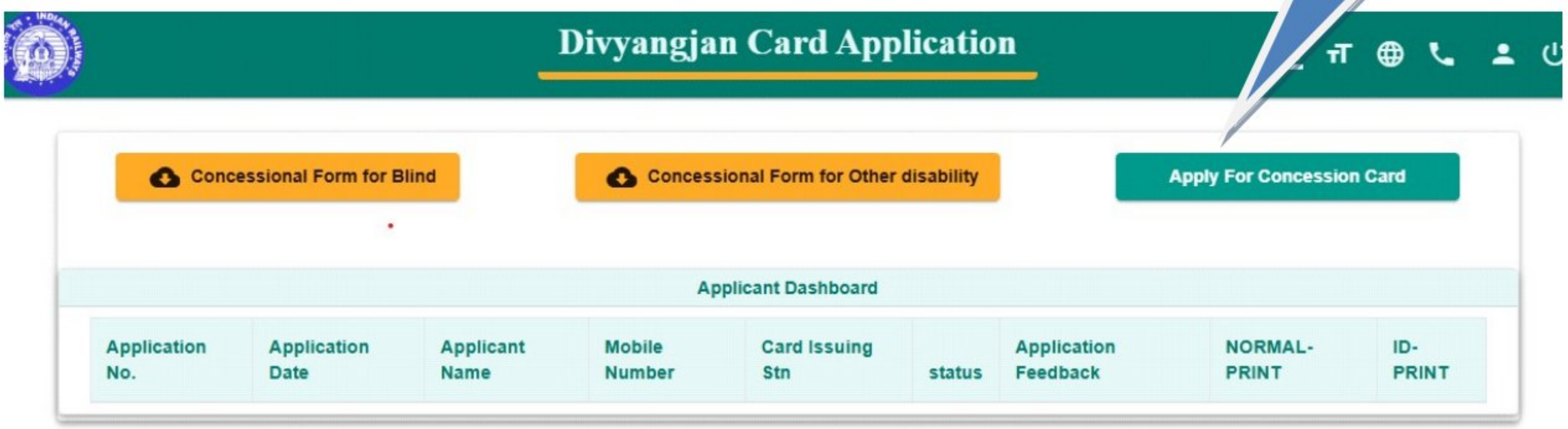
5. Once the user is registered, the applicant can login using registered Mobile number and submit the required details.

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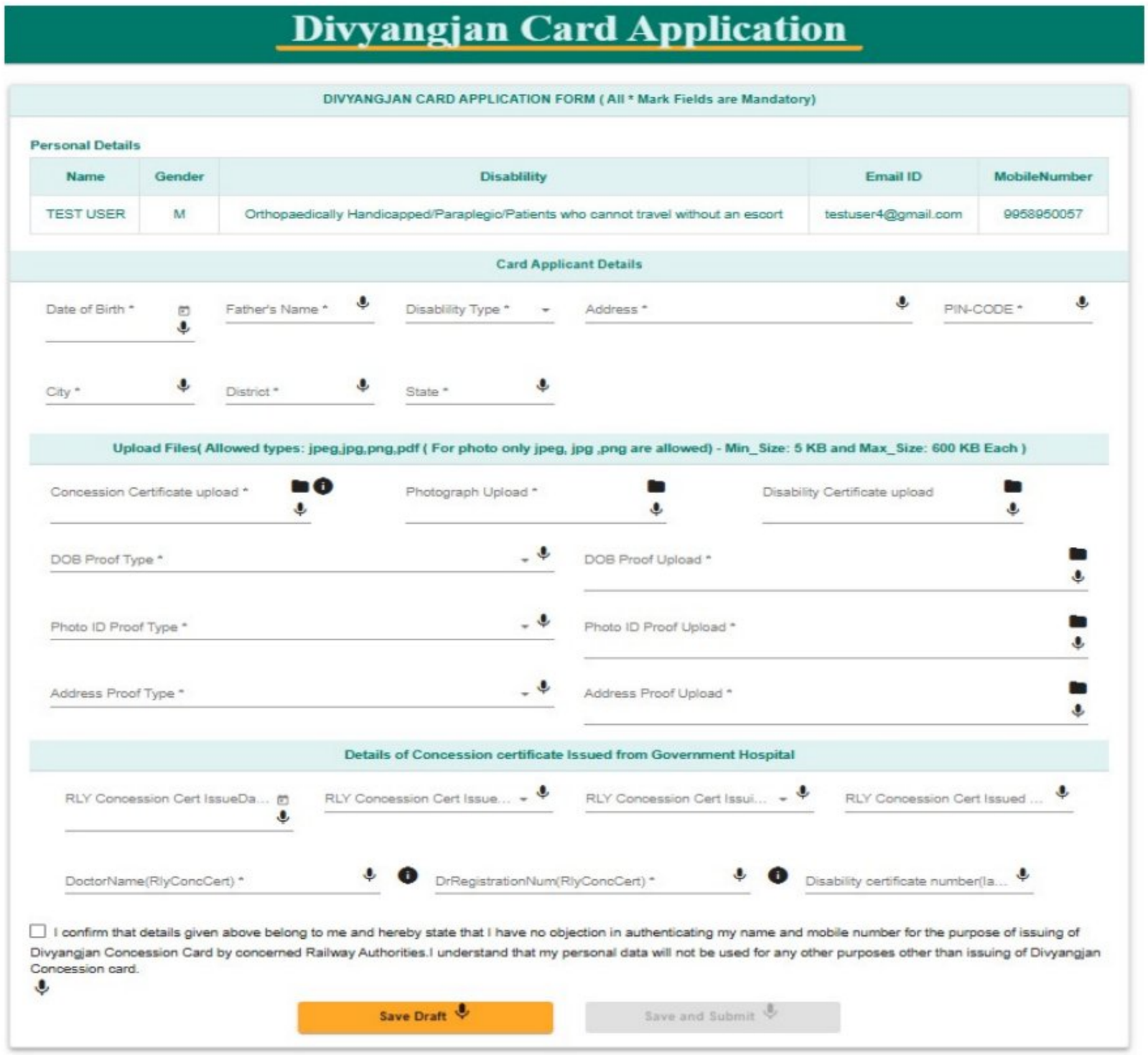
Divyangjan Card Application



Click for applying for Concession Card



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6. Name, Father's Name, Date of Birth and Gender information of the Card Holder are not allowed to be changed once card is issued.

7. The Applicant is required to be ready with the scanned copy of following documents (Allowed types: pdf, jpeg, jpg, png - Max size: 600 KB each)

   a. Disability certificate issued by the Govt Doctor/Govt Hospital

   b. Railway Concession certificate (template provided on Applicant home page)

      or

      UDID certificate (applicable only for persons with visual impairment)

   c. Passport size photo

   d. Date of Birth Proof:

      i. Birth Certificate issued by Registrar of Births and Deaths or the Municipal Corporation

      ii. Transfer/School Leaving/ Matriculation Certificate issued by the school last attended/recognized educational board

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iii. Passport
iv. PAN card
v. Voter ID
vi. Certificate of Date of Birth issued by Group A Gazetted officer or Tehsildar on Letterhead
vii. Declaration given by the Head of the Orphanage/Child care Home on their official Letterhead of the Organization

e. Photo Id Proof:

i. Aadhaar card/downloaded Aadhaar (e-Aadhaar)
ii. Passport
iii. PAN card issued by Income Tax Department
iv. Voter ID card issued by Election Commission of India
v. Driving License issued by RTO
vi. Photo identity card having serial number issued by Central/State Government.
vii. Photo identity cards having serial number issued by Public Sector Undertakings of State/Central Government, District Administrations, Municipal bodies and Panchayat Administrations.
viii. Student Identity card with photograph issued by recognized School/College for their students.
ix. Photo passbook of running bank account (Scheduled Public Sector Banks, Scheduled Private Sector Indian Banks and Regional Rural Banks only)
x. Credit cards issued by banks with laminated photograph. Ration/PDS photo card.
xi. Certificate of Identity having photo issued by Gazetted Officer or Tehsildar on letterhead.

f. Address Proof: (In case address is different than Aadhaar given during User creation. If Aadhar number is the address proof, applicants are requested to provide Aadhar using user creation)

i. Water Bill (not older than 3 months).
ii. Telephone Bill (Landline or post paid mobile bill- not older than 3 months)
iii. Electricity Bill (not older than 3 months)
iv. Property Tax receipt (not older than one year)
v. Gas connection bill (not older than 3 months)
vi. Aadhar card/downloaded Aadhar (e-Aadhar)
vii. Passport/ Passport of Spouse/ Passport of parents (in case of minor)(provided the applicant's present address matches the address mentioned in the spouse/parents)
viii. Voter ID card issued by Election Commission of India
ix. Driving License issued by RTO.
x. Photo passbook of running bank account (Scheduled Public Sector Banks, Scheduled Private Sector Indian Banks and Regional Rural Banks only)
xi. Credit card statement (not older than 3 months)
xii. Post Office passbook/ account statement
xiii. Ration/PDS photo card
xiv. Photo identity card having serial number issued by Central/State Government.

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xv. Photo identity cards having serial number issued by Public Sector Undertakings of State/Central Government, District A ministrations, Municipal bodies and Panchayat Administrations.

xvi. Signed letter having photo from bank on letterhead/ signed letter issued by employer of registered company on letterhead/ signed letter issued by Recognized Educational institution.

xvii. Income Tax Assessment Order

xviii. Registered Rent Agreement.

xix. Certificate of Address issued by Gazetted officer/Tehsildar on letterhead.

xx. Certificate of Address issued by Village Panchayat head or its equivalent authority.

8. The Applicant is required to upload **self attested soft copy** of all the documents.

9. Doctor's Name, registration number and nature of disability mentioned on concession certificate should be clearly mentioned and readable in the uploaded concession certificate.

10. While feeding the hospital details, applicant has to ensure correct feeding of State and Hospital city.

11. Once the details are fed, the applicant can submit the application. Status of the application will be visible on Applicant dashboard.

12. Editing of any details is not permitted, so before submitting the online card application, please verify all the entered information for correctness.

13. If the application is not completely filled, the applicant can save it as Draft. However, it should be submitted within one month of User creation, otherwise the user details will be removed and fresh registration would be required.

14. While filling the online application form, the applicant must keep in mind that the entries should be appropriate otherwise the application will be rejected.

15. In case application is rejected (reason for rejection mentioned in status of application), applicant is allowed to re-apply after making necessary corrections to the online application or the uploaded documents as the case may be.

16. For any grievances, user may register their complaints at https://pgportal.gov.in/ or using the feedback form available in user profile option (besides the logout button).

17. After approval of card, applicant can view and download the card after logging in with the registered mobile number and print the generated card.

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Divyangjan Card Application

Applicant Dashboard

Application No.	Application Date	Applicant Name	Mobile Number	Card Issuing Stn	Status	Application Feedback	Action
558955	01/09/2022	USER TEST	9876543210	NZM	GenCard		

INDIAN RAILWAY'S DIVYANGJAN IDENTITY CARD



IDENTITY CARD NO : **NRNZM4596**

NAME: **SamplePrint**

NAME FOR BOOKING (16 Chars Max): **SamplePrint**

GENDER : **Female**

DATE OF BIRTH: **01-01-2000**

NAME OF GOVT. HOSPITAL/CLINIC/INSTITUTION: **NIZAMUDDIN HOSPITAL**

NAME OF THE GOVT. DOCTOR / RMP / HEAD OF THE INSTITUTION OF BLIND: **SamplePrint**

REGISTRATION NO. OF THE GOVT DOCTOR/ RMP/ PERSON ISSUING CERTIFICATE: **12345**

NATURE OF HANDICAP: Orthopaedically Handicapped/Paraplegic/Patients who cannot travel without an escort

VALIDITY OF THE CONCESSION CERTIFICATE : **5 years**

CARD VALID FROM: **28/11/2024**

CARD VALID UPTO: **31/12/2026**

CERTIFICATE ISSUE DATE: **01/01/2022**

COMPUTER GENERATED AND
SIGNATURE NOT REQUIRED

Print Close

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