



B R SINGH HOSPITAL
EASTERN RAILWAY/SEALDAH

No: Med/Unified MoU/stroke/Hosp Tie-up/BRSH/2025

Dated: 19.02.2025

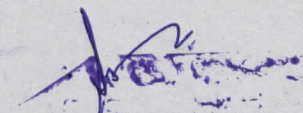
UNIFIED EXPRESSION OF INTEREST FOR STROKE AND MULTI TIE-UP PROCEDURE

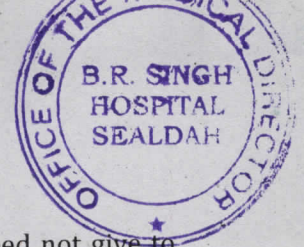
Sub: Unified Expression of Interest (EOI) for participating in Stroke with Multi specialty Tie-up for two (2) years Unified MoU with Govt/Private hospitals/Centres of Kolkata at updated CGHS rate for General referral of stroke patients, critical care management, direct admission in emergency situation for stroke and other procedures with valid UMID Card based on one Common Memorandum of Understanding (MoU) with B.R.Singh Hospital for Railway Beneficiaries of B.R.Singh Hospital/ER/Sealdah on actual bill payment system.

Reference: Railway Board Letter No. 2024/H-/19/01/Unrecog.Unions Date:28.01.2025

B.R.Singh Hospital/Eastern Railway/Sealdah is a 525 bedded Super specialty Hospital. Chief Specialist/B.R.Singh Hospital/ER on behalf of Medical Director/B.R.Singh Hospital/Eastern Railway/Sealdah invites "Unified Expression of Interest (EOI)" from Govt/Private hospitals/Centres of Kolkata at updated CGHS rate for management and treatment of **stroke patients** with other Medical and Surgical procedures e.g. Cardiothoracic Surgery, Vascular surgery, Neurosurgery, Ophthalmology Surgery, Pediatric surgery, Uro-Surgery, Haemodialysis, Oncology IPD and Oncology-Radiotherapy & Chemotherapy, Kidney Transplantation, Gastroenterology and GI surgery, Critical Care Management, ENT surgery, Pulmonology, Gynae & obs surgeries etc for Railway beneficiaries of B.R.Singh Hospital/ER/Sealdah as and when required on referral basis which could not be done at B.R.Singh Hospital/ER/Sealdah, through one common MoU (Memorandum of Understanding) on actual bill payment system. For the procedures having no CGHS rate, uniform discount offer rate over hospital/s rate after negotiation will be applicable. The unified MoU also covers the updated Railway Board circulars for treatment of stroke of Railway beneficiaries admitted directly in emergency situation with valid UMID card. The empanelled health care centres have to provide the necessary treatment in OPD or otherwise to Railway beneficiaries with valid UMID card at CGHS approved rate or hospital rates, whichever is less as non-referral and non-emergency cases at Railway medical beneficiaries' cost. (Ref: Rly Brd Letter No.2018/Transcell/Health/CGHS (e-Office 3270783) dt 16.06.21)

Health care Organizations that are recommended for empanelment after the initial assessment shall have to furnish a performance Bank Guarantee (Hospitals/Cancer Units-Rs.10.00 Lac, single specialty Hospitals-Rs.2.00 Lac, Eye Centres-Rs.2.00 Lac, Dental Clinics-Rs.2.00 Lac) valid for period of 30 months i.e. six months beyond empanelment period. (PBG for charitable Organizations would 50% of above amount followed by supporting documents). If the empanelled Health care


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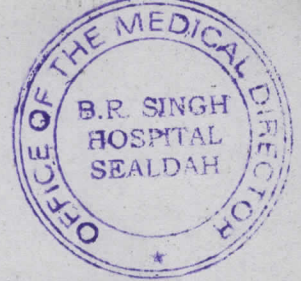
Organizations have given the PBG to one Railway for the same Tie-up then they need not give to other Railway as it is deemed empanelled by other Railway too and other Railways will sign the MoU with them in same terms and conditions for beneficiaries from their Railways. The empanelled Hospitals/Centres are required to deposit the PBG within 21 days without penalty and within 60 days with penalty from the date of issuance of LOA. From 61th day of issuance of LOA, due to non-submission of PBG the contract will liable to be terminated with the default Hospital/Centre.

The Document & Format of Unified MoU, **for stroke and multi tie-up procedure** may be downloaded from website: <https://er.indianrailways.gov.in> or available from the office of Medical Director/E.Rly/Sealdah.

The Annexure-A, B and C are the part of this EOI. The responses on the prescribed format after properly filled-up will be submitted at the office of Medical Director/B.R.Singh Hospital/Eastern Railway/Sealdah strictly **on and before 13.03.2025**.

Chief Specialist-I
For Medical Director/BRSH/SDAH

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Chief Specialist- I/B.R. Singh Hospital/SDAH



ANNEXURE-A

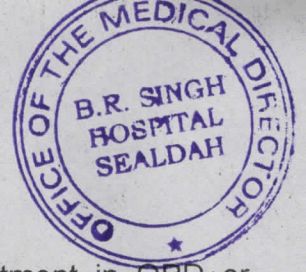
Sub: Implementation of Health Delivery System & Emergency Treatment in Railway Empanelled Private Hospitals Revised Instructions to be followed by the Railway Empanelled hospitals.

Ref: (1) Rly.Board's letters no: 2018/TransCell/Health/CGHS dt 16.06.2021

(2) Rly.Board's letters no: 2024/H-/19/01/Unrecog.Unions New Delhi, dated 28.01.2025

In order to improve the health delivery system and emergency treatment in railway empanelled private hospitals, Board had approved a policy vide letter dated 28.12.2020 at Reference, above. Board (Member Finance and Chairman & CEO) have approved a policy, as detailed in subsequent paras which are to be followed by the empanelled hospitals under Unified MoU.

1. Railway medical beneficiaries (serving/retired) under emergency condition for stroke and different multi procedures can get admission in any railway empanelled hospital without any prior referral. The empanelled hospital should not insist on referral from railway hospitals or demand advance in emergency conditions and the hospital will provide cashless/Credit medical facilities to patients.
2. The emergency conditions are defined in Memorandum of Understanding between CGHS empanelled hospitals and Government of India (CGHS Authorities) or as amended by CGHS from time to time and same will be applicable in Indian Railways.
3. Issued valid UMID Card to Rly employees/retired Rly employee will be treated as identification as Railway Medical Beneficiary for treatment and these cards are acceptable in the empanelled hospital under the jurisdiction/empanelment.
4. Situation may arise where Railway hospital, after scrutinizing admission report submitted by empanelled hospital, finds that the patient is not suffering from an emergency. In such cases, the hospital bills upto the stage of such determination shall be paid by Railway directly to Hospital. However, the patient can continue to avail treatment at the empanelled hospital, if so desired, by paying CGHS rates or hospital rates, whichever is less on the patient's cost.
5. The nature and appropriateness of the emergency is subject to verification, which may be verified, inspected or medically audited by the nominated authority on random basis at its own discretion.
6. The Hospital will intimate all instances of patients admitted as emergencies (without prior permission) to the Railway authorities at the earliest and within 24 hours and Railway will revert within next 24 hours, otherwise it will be treated as deemed approval. The empanelled hospital will clearly mention/certify the emergency condition as per MoU.
7. Railway Hospital as well as empanelled hospital will share the contact number and email address for communication for this purpose and will ensure to put on the website of Railways as well as of the hospital. The documents and approvals will be shared on the email to save the time and difficulties faced by the patients. The empanelled Hospital will not insist to patients to get the approval of referral/extension from the Railway Hospital. Same will be coordinated and approved on the contact number and email by the empanelled Hospital and Railway Hospital.
8. Railway hospitals shall refer to the empanelled hospital for appropriate duration as per the package. In case of additional stay for treatment, same procedure will be



followed as per para 6 & 7 above.

9. Also, the empanelled hospitals will provide the necessary treatment in OPD or otherwise to valid Railway Medical Beneficiary at the CGHS approved rates or hospital rates, whichever is less for the treatment in non-referral and non-emergency case at Railway Medical Beneficiary's cost as per Railway Board's letter under reference.

10. Refusal to provide treatment to bonafide railway medical beneficiaries in emergency cases without valid ground would attract disqualification for continuation of empanelment. Also, the MoU will be updated including removal of ambiguities accordingly.

Chief Specialist-I
For Medical Director/BRSH/SDAH

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Chief Specialist- I/B.R. Singh Hospital/SDAH



ANNEXURE- B

**B.R.SINGHHOSPITAL
EASTERN RAILWAY**

No. Med/Unified MoU/stroke/Hosp Tie-up/BRSH/2025

Dt 19.02.2025

To,

Name of the Hospital/centre: _____

Address: _____

Offers are invited by Medical Director/E.Rly/Sealdah in the prescribed format for and on behalf of President of India towards entering into Unified MoU with private Hospitals/centre of Kolkata at CGHS rate for various procedure for Railway Beneficiaries of B.R.Singh Hospital, Eastern Railway, Sealdah through Expression of Interest for 2 years Unified MoU (Memorandum of Understanding) on actual Bill Payment system for the following works :-

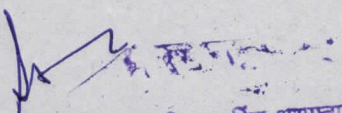
1. Name of the work: Management and treatment of **stroke** on referral/direct admission in emergency situation and various Medical, Surgical procedures e.g Cardiothoracic Surgery, Vascular surgery, Neurosurgery, Ophthalmology Surgery, Pediatric surgery, Uro-Surgery, Haemodialysis, Oncology IPD and Oncology-Radiotherapy & Chemotherapy, Kidney Transplantation, Gastroenterology and GI surgery, Critical Care Management, ENT surgery, Pulmonology and other surgeries for Railway beneficiaries of B.R.Singh Hospital, E.Rly./Sealdah through Unified MoU on basis of EOI on actual bill payment system at CGHS rate.

2. Period of work: 2 years

3. Date of submission of EOI: EOI offers with supporting documents (photocopy of PAN card of centre, Trade license etc) is to be submitted in a sealed envelope at the office of the Medical Director, B.R.Singh Hospital, Sealdah, Kolkata: 700 014 within **13.03.2025**. Please mention the name of work and EOI No. on the envelop in capital letters containing the EOI documents.

The Railway Authority reserves the full right to accept or reject the EOI offers on any circumstances without showing any reason to the willing participants.

4. Performance Guarantee Bond- As per Railway Board guideline the Health Care Organizations that are recommended for empanelment after the initial assessment shall also have to furnish a performance Bank Guarantee (Hospitals/Cancer Units)- **Rs.10.00 lac**, single Specialty Hospitals- 2.00 lac, Eye Centres-Rs.2.00 lac, Dental Clinics- **Rs.2.00 lac**, Diagnostic Centres- Rs.2.00 lac) valid for a period of 30 months


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Chief Specialist- I/B.R. Singh Hospital/SDAH



i.e six months beyond empanelment period to ensure efficient service and to safeguard against any default. **(PBG for charitable Organizations would be 50% of above amount)**. If they have given the same to one Railway then they need not give to other Railway since if one hospital is empanelled with a particular Railway then it is deemed empanelled by other Railway too and other Railways can simply sign the MoU with them in same term and conditions for beneficiaries from their Railways.

The empanelled hospitals shall have to submit the PG Bond as per their status of the hospital (Single/Multi specialty) within 21 days from the date of issue of LOA. For late submission of PG Bond after 21th day from the date of issue of LOA i.e from 22nd day up to 60th day from the date of issue of LOA, a penalty @12% will be charged. For non submission of Performance Bank Guarantee by the empanelled hospital/s within stipulated time period of 60 days from the date of Issue of LOA, the contract will liable to be terminated with the default hospital/centre.

5. Termination Clause for default: The Railway may, without prejudice to any other remedy for breach of Agreement, by written notice of default sent to the Hospital terminate the Agreement in whole or part:

(a) If the empanelled Hospital fails to provide any or all of the services for which it has been empanelled within the period(s) specified in the Agreement or within any extension thereof if granted by the Railway pursuant to Condition of Agreement or if the Health Care Organization fails to perform any other obligation (s) under the Agreement.

(b) If the Hospital in the judgment of the Railway has engaged in corrupt or fraudulent practices in competing for or in executing the Agreement.

(c) In case of any wrong doings as specified in Memorandum of Agreement by one hospital Railway reserves the right to remove all empanelled hospitals of that particular group from its empanelled list of hospitals.

6. Payment terms: The payment will be made on actual bill payment system as per terms and conditions. The Centre will be submitted the bills in triplicate within the 1st week of each month at the concerned department of the hospital with which the Tie-up has been made.

In case of termination of the offers by the empanelled Hospital, the PG bond deposited by the empanelled Hospital/Centre will be forfeited as per GCC-2022 with updated correction slips.

Refusal to provide treatment to bonafide railway medical beneficiaries in emergency cases without valid ground would attract disqualification for continuation of empanelment. Also, the MoU will be updated including removal of ambiguities accordingly.


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7. Arbitration: If any dispute/difference of any kind whatsoever (the decision where of is not herein otherwise provided for) shall arise between the Railway and the hospital, upon or in relation to or in connection with or arising out of the agreement shall be referred to Arbitration by the PCMD of the unit who will give written award to his decision to the parties. The decision of the CMD/CMO will be final and binding. The provisions of the arbitration and Conciliation at, 1996 shall apply to the Arbitration proceedings. The venue of the Arbitration proceedings shall be at the city of PCMD office.

Chief Specialist-I
For Medical Director/BRSH/SDAH

मुख्य निरोपज्ञ I/बी आर सिंह अस्पताल, सियालदह
Chief Specialist- I/B.R. Singh Hospital/SDAH



(TO BE FILLED BY THE WILLING HOSPITALS/CENTRES)

Technical and Infrastructure Specifications of the Hospitals/Centres

1. Name of the Hospital/Centre: _____

2. Address details: Street name _____

City/Town name: _____ Locality/Village/Tehsil _____ Pin: _____

District: _____ State: _____ Hospital contact No. _____

Email _____ Website _____

3. Contact Details: Name of the Contact Person: _____

Contact No.: _____ Email _____

4. Locality of Diagnostic Centre (Mark 'v' which is applicable): Urban [] Rural []

Does the hospital have split location(s): Yes [] No []

If yes, address of the other location(s) and distance from main location:

5. Ownership (Mark 'v' which is applicable): - [] Private- Corporate [] Armed Forces

[] PSU [] Trust [] Government [] Charitable

Others (Specify.....)

7. NABH/NABL accredited: Yes/No []

8. CGHS empanelled: Yes/No []

Signature of the head or authorized nominee of the
Hospital/Institution/Centre with seal