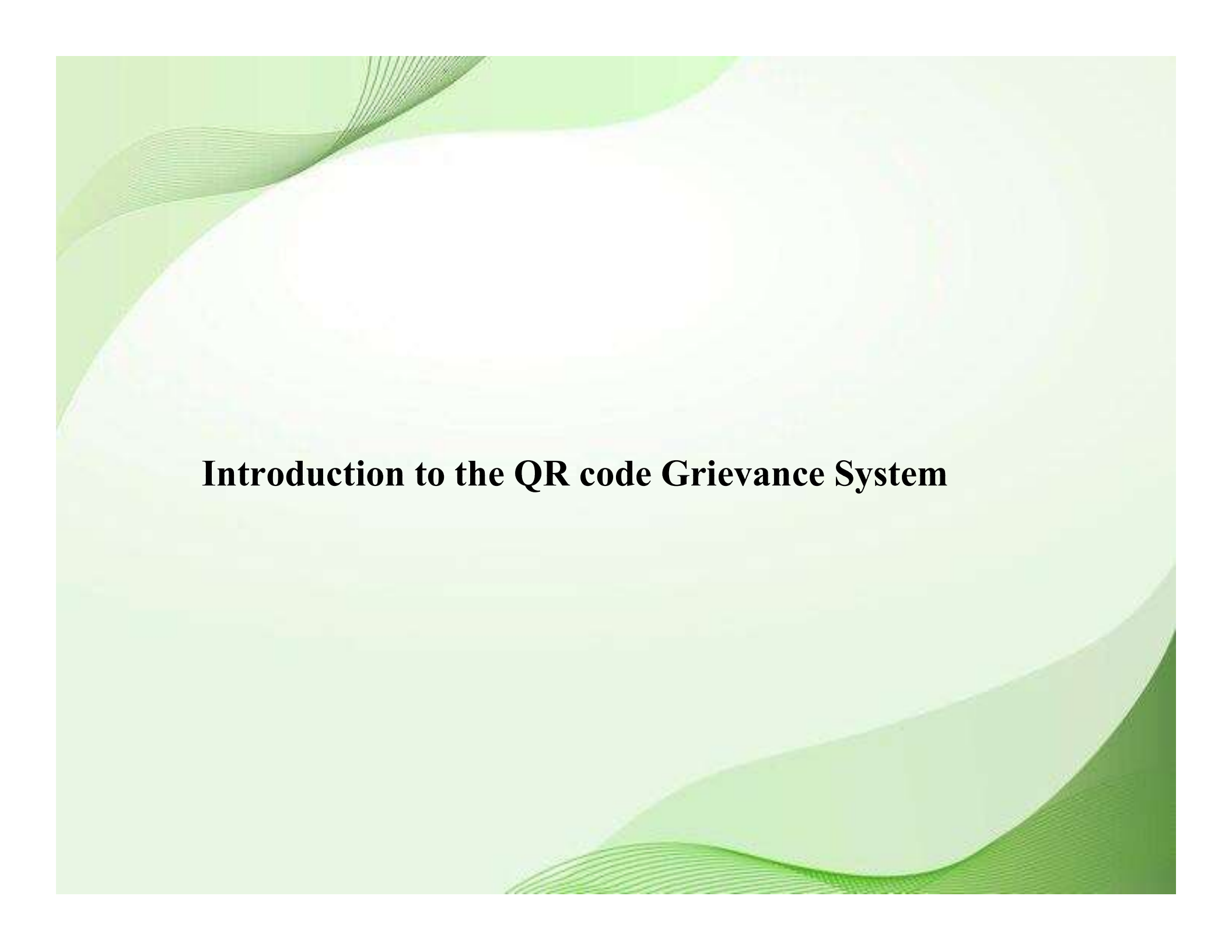


The background of the slide features a series of overlapping, wavy, organic shapes in various shades of green, ranging from a pale mint to a deep forest green. These shapes create a sense of movement and depth. In the center of the slide, there is a large, bright white circular area that serves as a backdrop for the title text.

Introduction to the QR code Grievance System

How It Works

Employees can easily access the system by scanning a QR code placed at strategic locations.

HOWRAH DIVISION

EASTERN RAILWAY

GRIEVANCE MANAGEMENT SYSTEM

Grievance redressal portal for staff of Howrah Division, Eastern Railway.

This is a QR based portal which can be simply scanned by the staffs working in this Division to the lodge their multiple grievances.

নতুন অভিযোগ নিবন্ধন করতে কিউ আর কোড স্ক্যান করুন অথবা নোডের লিংকটি রেল নেটের এর আধায়ে ব্যবহার করুন
नई शिकायत दर्ज करने के लिए क्यूआर कोड को स्कैन करें या रेल नेट में नीचे दिए गए लिंक का उपयोग करें
Scan the QR code to register new grievance or use the below link in railnet



ফর্ম ভর্তি করুন / प्रपत्र भरिये / Fill the Form

কর্মী সনাক্তকরণ সংখ্যা / कर्मचारी पहचान संख्या / Employee Identification Number
বিল ইউনিট / बिल ईकाई संख्या / Bill Unit
এইচ আর এম এস আইডি / एच. आर. एम. एस आईडी / HRMS ID
কর্মচারীর নাম / कर्मचारी का नाम / Name of the Employee
মোবাইল নং / मोबाइल नंबर / Mobile No.
ই মেল আইডি / ईमेल आईडी / E-Mail ID
যে বিভাগের বিরুদ্ধে অভিযোগ / शिकायत किस विभाग से संबंधित है / Department to which Grievance belongs
অভিযোগের বর্ণনা / शिकायतों का वर्णन / Description of Grievance
‘সাবমিট’ বাটনে ক্লিক করুন / ‘सबमिट’ बटन पर क्लिक करें / Click ‘SUBMIT’ Button

Use the following link in order to access the Grievance portal in railnet only :
<http://10.10.2.175:8081/Grievance/login.jsp>

Google Form Interface:

A Google Form opens with mandatory fields:

- Employee Number
- HRMS ID
- BU Number
- Name of the Employee
- Mobile Number
- Station/Office
- Grievance Subject
- Department of Grievance
- Brief Description of Grievance

5:16

docs.google.com

Howrah Division, Eastern Railway, Grievance Management System.

Grievance Management System.

saikatmukherjee.007@gmail.com [Switch account](#)

The name, email, and photo associated with your Google account will be recorded when you upload files and submit this form

* Indicates required question

Email *

☐ Record saikatmukherjee.007@gmail.com as the email to be included with my response

कर्मचारी संख्या/ Employee No *

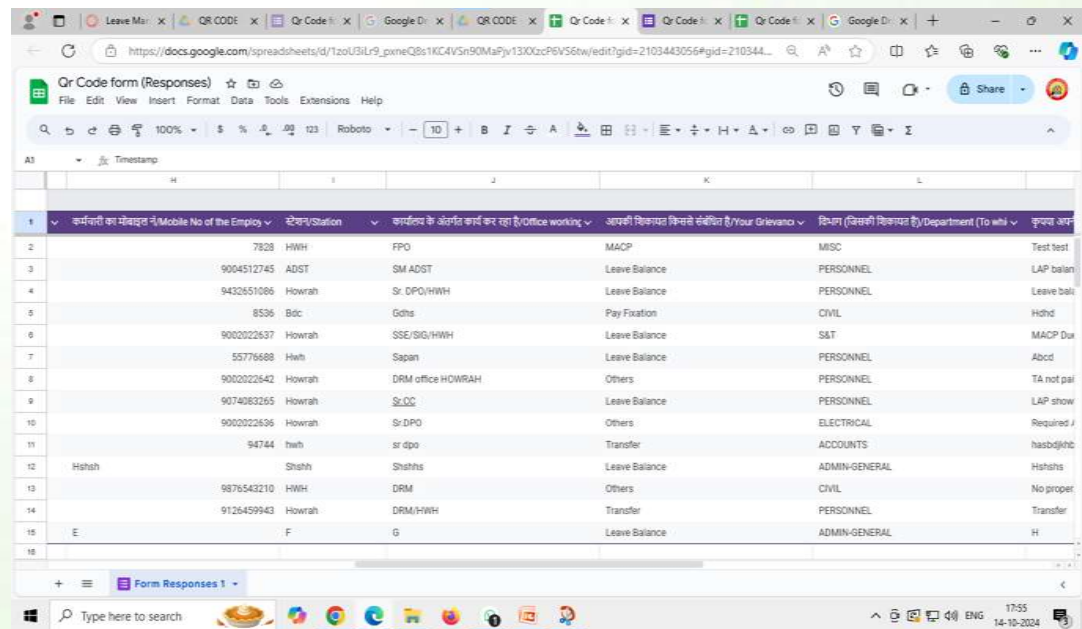
Your answer

Data Management Google Sheets Integration:

Automatic population of a Google Sheet with submitted grievances. Consolidated view for tracking and analysis.

Usage:

Helps in the registration and disposal of grievances across all units.



क्रमांक/क्रमांक नं./Mobile No of the Employ	स्टेशन/Station	कार्यालय के अंतर्गत कार्य कर रहा है/Office working	अपनी शिकायत किससे संबंधित है/Your Grievance	विभाग (जिसकी शिकायत है)/Department (To whi	कुपन/अव
7828	HWH	FPO	MACP	MISC	Test test
9004512745	ADST	SM ADST	Leave Balance	PERSONNEL	LAP balan
9432651086	Howrah	Sr. DPO/HWH	Leave Balance	PERSONNEL	Leave bal
8536	Bdc	Gdhs	Pay Fixatio	CIVIL	Hdhd
9002022637	Howrah	SSE/SIG/HWH	Leave Balance	S&T	MACP Du
55776688	Hwh	Sapan	Leave Balance	PERSONNEL	Abcd
9002022642	Howrah	DRM office HOWRAH	Others	PERSONNEL	TA not pai
9074083265	Howrah	Sr.OC	Leave Balance	PERSONNEL	LAP show
9002022636	Howrah	Sr.DPO	Others	ELECTRICAL	Required /
94744	hwh	sr dpo	Transfer	ACCOUNTS	hasbdjhd
Hshh	Shghh	Shghhs	Leave Balance	ADMIN-GENERAL	Hshghs
9876543210	HWH	DRM	Others	CIVIL	No proper
9126459943	Howrah	DRM/HWH	Transfer	PERSONNEL	Transfer
E	F	G	Leave Balance	ADMIN-GENERAL	H



QR Code for Grievance

