

आपदा प्रबंधन पाकेट बुक 2019

(गाड़ी पर तैनात कर्मचारियों के लिए)

DISASTER MANAGEMENT

POCKET BOOK 2019

(A Guide For on Board Staff)



संरक्षा संगठन

पूर्व रेलवे, हावड़ा

Safety Organisation

Eastern Railway, Howrah

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PREFACE

The Safety Organization of HWH Division has been assigned the task of Coordinating all aspect of Crisis Management as fast Communication helpline asking all assistances as a Quickest Measure to fight against Disaster.

This book is enriched with latest information itself as well as Classified duties of different departments.

Hope this book will be very beneficial and useful in successful rescue operation in need. This book will go a long way in bringing safety awareness in the Division and an useful Guide for on board staff.

I complement the Safety Team of Howrah Division for making efforts in printing Crisis Management-2015.

This booklet is for guidance of 'On Board staff' of all departments while on duty on Train particularly in the event of any mishap or accident.

The information provided in this document is for the Purpose of general guidance. All efforts have been made to ensure the document as authentic and accurate. However ,in case of any conflict or doubt the GR & SR/Accident Manual and other codes would over ride.

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DISASTER MANAGEMENT

1. Disaster Management.

The incidents leading to sudden or great misfortune with extensive loss of life and /or property are termed as "Disaster".

2. Classification

DISASTER

Natural	Man made
Flood	Chemical/ nuclear Leaks
Cyclone	Air
Earthquake	Rail
Drought	Road
Water	

3. (a) List of Duties for Different Officials in the Event Of a Serious Accident.

In the event of any accident to a passenger carrying train all other railway staff including officers travelling in train whether on duty or not shall present themselves to the Guard of the train and carry out the duties allotted to them by the senior most official/officials/site manager or in absence of such official duties allotted by the Guard.

(b) Instructions of the Railway Board's letters No.89/Safety-1/4/3 dt 04.03.1989.

- (i) All Railway men travelling in a train involved in accident should report immediately to the Guard.
- (ii) All staff at accident site should wear arm bands. Accordingly, all passenger carrying trains should be provided with 10 arm bands to be kept with Guard.
- (iii) A permanent check list to be displayed in all SLRs regarding duties of Guard during an accident.

3.1 Duties of a Guard in the event of a Serious accident.

Immediately after occurrence of a serious accident. The Guard of the train must.

- (a) Note the exact time of the accident and kilometer age.
- (b)
 - (i) Arrange to protect the adjacent line(s) and the train as per GR & SR.
 - (ii) Secure the vehicle as per rules.
 - (iii) Ascertain if adjacent line(s) is/are fouled.
- (c) Make a quick survey for an immediate action, of the Causalities, injuries and assistance required.

- (d) Relay the information giving details of the accident and assistance required to the control through the portable field telephone. In case the field telephone is not working or not provided, the said information must be send on a memo through the Asst .Driver to the nearest station. On double or quadruple line section, a train passing on the adjacent line should be stopped and the Driver or Guard be given this information, and also depute any Railway employee/ willing person(s) available on train to nearest Station/ Police station/ Hospital/ village seeking assistance for relief.
- (e) Render First Aid to the injured person(s) taking assistance of all available Railway staff, Doctors and Volunteers on train or near the site of accident.
- (f) Get the particulars of damages to the Rolling Stock, Permanent Way.
- (g) Arrange to shift the injured person(s) nearest Hospital with the help of all available staff and other Volunteers, also keep their particulars.
- (h) See that water, tea, etc. are supplied to the affected passengers as far as practicable.
- (i) Arrange protection of railway and public property with the help of available police and Railway staff.

- (j) Preserve all clues to possible cause of accident
- (k) Post an available Railway employee on the field telephone to ensure regular flow of information.
- (l) Check the unaffected portion of the train and arrange to clear the same to the adjacent station(s) as per rules and in consultation with the Control/Station Master(s) concerned.

Note

- (i) In case of suspected sabotage, nothing should be disturbed except for rescuing any injured persons. Till arrival of Police Officials and on orders from a Senior Railway official at the site.
- (ii) He must also take assistance from staff in pantry car, TXR staff and Safaiwala, if any, to ensure smooth rescue operation of the affected passengers.
- (iii) Remain in overall incharge till replaced by a Senior Railway official and permitted by the Competent Authority.

Note :

In the event of any disability of the Driver, the duties devolving on the Driver, for protection of the line (s) shall devolve on the Guard or on a Railway Servant deputed by him .

3.2 Duties of Driver in the event of a serious accident.

**Immediately after occurrence of a serious accident.
The driver must.**

- (a) Note the time of the accident and kilometer age.
- (b) Protect the adjacent line in the front and the front portion of the train as prescribed in GR.

Note :

In the event of the disability of the Guard, it will be the responsibility of the Driver to ensure the protection of obstructed adjacent line (s) and the train in the line (s) and the train in the rear as per GR&SR. and quick information of the accident to the Control/Station Master....

- (c) Take such precautions as may be necessary or as prescribed by special instructions to render his locomotive safe.
- (d) Render all possible assistance to the Guard in relief measures to the injured and particularly in the assessment of damage to Rolling Stock, Permanent Way, Locomotive, OHE and nature of assistance required and in giving quick information to the Control/Station Master regarding the accident.

Note :

In case of suspected sabotage , nothing should be disturbed expect for rescuing injured persons till the arrival of Police official and on orders from a Senior Official at the site of accident.

- (d) Take action to stop train passing on the other line by means of red hand signal, flasher light, fusee etc. in case of double/triple/quadruple Section.

3.3 Duties of Assistant Driver in the event of a serious accident.

**Immediately after occurrence of a serious accident.
The assistant Driver of the train must**

- (a) Assist the guard/Driver in conveying accident messages to all concerned.
- (b) Help the Driver in protection of the accident site.
- (c) Render all responsible assistance to the Guard in relief measures to the injured person(s).
- (d) Carry out any other job assigned to in relating to accident by the Driver of the train.
- (e) He should man the engine in absence of the Driver.

3.4 Duties of a Train conductor / train superintendent in the event of a serious accident.

Immediately after occurrence of a Serious accident, the Train Conductor/Train Superintendent must :

- (a) Assist the Guard in rendering First Aid to the injured person (s) and shifting them to the Hospital.
- (b) Look after the comfort of the passengers, injured and uninjured alike.
- (c) Assist the passengers for protection of their luggage.
- (d) Make out a list of injured/dead passengers.
- (e) Preserve Reservation Charts to know the particulars of injured/dead passengers.
- (f) Organize to tranship/transfer passengers and their luggage's to the Passengers Special.
- (g) Assist Commercial Inspector for arranging the snacks, tea, coffee and drinking water to the injured persons and other passengers also detained at the site of the accident for any reason.
- (h) Collect the addresses of the relatives of the injured/dead passengers to send information regarding accident.
- (i) The Train Superintendent /Train Conductor should look for the assistance of any Doctor or Para-Medical staff Railway/other than Railway travelling in the train.

3.5 Duties of a Coach attendant.

Immediately after occurrence of a serious accident, the Coach attendant should work under the guidance of Train Conductor/ Train Superintendent.

- (i) To prevent Fire hazards, Coach Attendant detecting these items should bring it to the notice of ticket checking staff on the train.
- (ii) Switch off the AC Machines to avoid fire hazards at the time of accident.
- (iii) Meet with the Accident Manager and be a member of the rescue team, at the time of accident.
- (iv) Help passengers to go out from the coach at the time of accident.

3.6 Duties of a Traveling Ticket Examiner (TTE)

The TTE should work under the guidance of the Train conductor/Train superintendent.

- (i) To prevent fire hazards and to reduce the possibility of carrying of dangerous/prohibited goods on train, the ticket checking staff at stations should be advised to observe that inflammable and dangerous/prohibited goods are not brought into the railway stations, On Trains, whenever such goods, are detected, the ticket checking staff, detecting these

items, should intimate about the same to the station staff for necessary action. Coach attendant should have knowledge how to use fire extinguisher and in case of fire he should use the same.

- (ii) On duty TTE should have knowledge how to open the emergency window and in case any emergency should open the same.

(iii) In case of accident.

- (a) Take a list of doctors traveling by the train with coach and berths Nos. and hand over a copy of the same to the Guard of the first opportunity.
- (b) Take a note of other department officials travelling in his train with their locations.
- (c) Take the attendance of the other staff and apprise their presence over Walkie Talkie to the Guard taking over charge and inform their locations.
- (d) While checking the tickets of the travelling passengers insist on writing down the names of the person to be contacted in case of any emergency at backside of the computerized ticket.
- (e) Open a temporary information booth at the site.

- (f) Note down the names, address and telephone nos. of the injured and dead passengers.

3.7 Duties of AC Machines.

- (a) Should immediately "Switch off" the current where necessary to avoid short-circuiting.
- (b) He should also assist Commercial staff i.e. The conductor/Train Superintendent/TTE in their duties at accident site.
- (c) He should have knowledge how to use fire extinguisher and in case of fire he should use the same.

3.8 Duty of Security Personnel in case of any Accident:

- (i) Assist in the matter of relief and rescue operation.
- (ii) Cordon the area from public.
- (iii) Look after the luggage and belongings of the passengers.
- (iv) Look after the dead bodies.
- (v) Use fire extinguisher as and when required.
- (vi) RPF personnel should respond to any call for assistance to rescue victim and transport them to the nearest Hospital.

4. General Instructions:

4.1 Fire in train:

(a) AVOID:

- (i) Smoking or lighting a flame where it is prohibited.
- (ii) Throwing of oil soaked jute/cloth carelessly.
- (iii) Throwing of burning match stick, bidi / cigarette Carelessly.
- (iv) Do not overlap electric circuits in a coach
- (v) Do not keep explosive along with combustible materials.
- (vi) Carrying of gas stove, kerosene oil, gas cylinders, kerosene jars, petrol or other inflammable articles in passenger carrying trains should be prohibited.

(b) OBEY:

- (i) Be speedy but do not get nervous.
- (ii) Locate the fire extinguishing substances viz extinguisher etc.
- (iii) Segregate /Remove all valuable property.
- (iv) Arrange to isolate the source of fire , if possible.
- (v) Ascertain the type of the fire viz.-dry oil, gaseous, electric & use the right type of extinguishers.

(vi) In case of fire, from electricity, switch off the source.

(vii) Do not stand against the wind.

4.2 In the event of fire on electric engine / EMU / MEMU :

- (i) The Driver shall immediately switch off the circuit breaker and lower the pantograph. The train shall then be brought to a stand at once.
- (ii) After disconnecting the electric supply to the electric circuits, the Driver shall take necessary action to put out the fire.
- (iii) If fire cannot be extinguished by the above means the Driver shall advise the Traction Power Controller through the emergency telephone to arrange for the affected section of the over head equipment to be made dead.
- (iv) The guard and any other staff available shall render all possible assistance to the driver in putting out the fire.
- (v) Ordinary fire extinguisher or water from a hose pipe shall on no account be used to extinguish on fire on live wire or electrical equipment . if the services of the fire Brigades are required, the Brigade shall not

be allowed to commence operation until all electrical equipment in the vicinity of the fire has been made dead.

4.3 When a persons' clothing catches fire:

- (i) approach him holding with nearest available wrapper in front of you.
- (ii) Wrap - it round him .
- (iii) Get him rolled on the floor , smothering the flames.
- (iv) On no account he rushes into the open air.
- (v) Call for assistance.

4.4 Fire caused by petrol or any other inflammable liquids, Acids or Gases :

- i) Segregate the affected wagon, coach or area involved.
- ii) On opening a wagon do not enter it immediately. You would thus, avoid fumes which may be dangerous.
- iii) Use D.C.P.T., Fire Extinguisher and Sand and not water or Soda Acid type fire extinguisher.
- iv) Do not bring naked lights near the site of fire.

- v) Inform the nearest railway or Civil Fire station intimating that the fire has been caused by petrol or any other inflammable liquid or gases or acids.

5. The Guiding principles of First Aid are summarized below:

- (i) Normal breathing conditions should be helped to achieve.
- (ii) Bleeding should be tackled on a priority basis starting from profused bleeding, the continuous of which would endanger life.
- (iii) The injuries should be supported and secured by simple methods.
- (iv) Any person who is, or has been entrapped under the debris must be treated on the assumption that the severest injuries have been received, which might include fracture of the thigh or pelvis or spine.
- (v) A person who is wholly or partly unconscious or one who is suspected of suffering from internal injury must not be given anything to eat or drink.
- (vi) All injured persons suffer from primary shock should be treated carefully. Secondary Shock Should not be allowed to come on.
- (vii) Chill must be prevented by covering with suitable clothing or blanket.

- (viii) Care, gentleness, assurance and good behavior are necessary except for the hysteria patients, who require firm handling.

5.1 Hemorrhage (severe bleeding)

Bleeding may be

- (i) Arterial (from an artery)
- (ii) Venous (from a combination of above vessels)
- (iii) Capillary (from a capillary)
- (iv) Mixed (from a combination of above vessels)

The signs and symptoms of severe bleeding either external or internal are as follows:

- (a) Rapid loss of strength accompanied by dizziness and faintness especially if the patient is raised to sitting or standing position.
- (b) Face and lips become pale and the skin cold and clammy.
- (c) Breathing becomes hurried and may be accompanied by wheezing.
- (d) Pulse becomes progressively faster and weaker and becomes so feeble or not to be felt at the wrist.
- (e) He becomes thirsty.

- (f) He may become restless and throw his arms about or tug at clothing round the neck (Art hunger) unlike a purely shocked patient who is lies very still.
- (g) Finally, the patient may become unconscious. If these sings are observed but no external cause is apparent, the case should be regarded as one of internal hemorrhage and dealt with as a matter of urgency by the immediate removal of the casualty to Hospital.

5.2 External Hemorrhage

The following should be kept in mind while attending to the external hemorrhage.

- a) Firm pressure applied to a wound will nearly always stop bleeding and should be done with a clean pad and firmly applying Elastoplasts bandage. If these methods fail, extra pressure with the flat of the hand over the Elastoplasts will usually succeed.
- b) Where possible, raise the bleeding point above the level of the heart, For instance, in bleeding from leg, lay the patient down, raise his leg into the air and support it in that possible.

The above method will nearly arrest bleeding completely , If however, the flow of blood is still brisk, additional pressure may be applied to the appropriate pressure point with the finger.

Bleeding from the head : Press backward and inwards with the thumb on a point half way up the neck just in front of the strap like muscle, running vertically at the side of the neck hereby compressor the carotid artery.

Bleeding from the Arm : Press behind the middle of the collar bone in a downward direction inward to compress the sub-clavier artery on the first rib.

Bleeding from the leg : Press firmly with the thumbs on to appoint one-third of the distance from the inner to the outer side of the thigh in the groin.

Bleeding from the socket : Plug the socket firmly with cotton wool and place over this a larger plug. instruct the patient to grip firmly on to the large plug with the teeth.

Bleeding from Palm of the Hand : Place a firm pad of gauze over the bleeding point and instruct the patient to close the hand over it , Then bandage firmly over the close first.

Bleeding from finger : Apply a pad of lint of gauze over the wound and secure firmly in position with the Elastoplasts plaster (the Elastoplasts finger dress is very effective of this purpose) This always controls the hemorrhage.

Bleeding from the wounds of Chest and Abdomen : Lay the patient on stretcher ,apply a firm pad and Elastoplasts bandage to the wound and shift the patient to a Hospital as quickly as possible. If the wound runs across the abdomen

keep the knees slightly bend means of a cushion or pillow placed under knees as this keep the Wound closes. If the wound lengthwise keep the knees straight for the same reason.

Note :

We should avoid use of a tourniquet as far as possible. It can be dangerous in hands of novice and whether adequate care is not taken only trained people should be tourniquet.

Shock : Shock is the sudden depression of the nervous system, mostly due to pain injuries hemorrhage in case of shock there may be partial or complete insensibility.

Treatment :

In the treatment of shock one has to -

- i) Rest the patient with the head lower than the body and limbs, this position will ensure blood supply to the brain and prevent any collection in the mouth and throat from getting into the air passage.
- ii) Keep the patient warm, if his body is cold and clammy , this will aggravate the shock.
- iii) Give the patient continuous sips of a warm sweet drink like tea, cocoa, coffee or Sal volatile to stimulate system.

5.3 Fracture :

(a) Fracture may be classified as :

- i) Simple or close fracture where the skin is not broken.
- ii) Compound or open fracture i.e. there is wound over the fracture.

b) General Treatment of a simple fracture :

Methods of treatment vary with the bones but in general this treatment consists of making the patient comfortable and warm splinting the broken Bone as far as possible with the materials at hand applying a sling to the arm or putting the patient on stretcher in case of a broken leg and sending in to Hospital as quickly as possible.

c) General Treatment of Compound fracture :

The Compound fracture is a much more dangerous injury than a simple fracture because although the wound may be quite small, there is ample room for entry of bacteria which cause infection and therefore, it is important to apply a dry sterile dressing or clean pad over the wound at once. This seals up the wound.

5.4 loss of Consciousness :

loss of Consciousness can be of two types :

- (i) Un- Consciousness where breathing is grossly interfered with.
- (ii) Un- Consciousness with breathing present and usually normal.

The causes are many and varied :

- (i) Injury (see fracture of the skull)
- (ii) **Medical causes :**
 - (a) Apoplexy (Hemorrhage in the brain)
 - (b) Alcohol
 - (c) Epilepsy
 - (d) Diabetes
 - (e) Heat stroke
 - (f) Poisoning
 - (g) Fainting
 - (h) Shock
 - (i) Exposure to cold.

Many of these conditions stimulate one another closely and to distinguish one from the other requires expert

knowledge . A patient suffering from cerebral Hemorrhage may adjudge to be drunk because his breath smells of alcohol.

It is dangerous to lead to conclusion in condition of unconsciousness. Rather than try to sort out the signs and symptoms to arrive at a definite and accurate diagnosis. it is better to seek medical advice immediately.

Treatment:

- i) Keep a clear air way.
- ii) Prevent the patient from damaging from himself.
- ii) Apply artificial respiration, necessary
- iv) Give nothing by the mouth
- v) Send to Hospital

5.5 General Rules for the Treatment for the burns and scalds:

- i) Avoid handling the affected areas if necessary. See that yours are as clean as possible by washing them.
- ii) Do not apply lotions of any kind.
- iii) Do not remove burned clothing and do not break blisters.
- iv) Cover the area (including burnt clothing) with a prepared dry Sterile Dressing if possible, otherwise

clean lint, freshly laundered linen or some similar material may be used.

- v) Bandage firmly expect when blisters are present or suspected. in which case bandage likely.
- vi) Immobilizes the affected area by suitable means.

5.6. Safety precautions and essential instructions for running and operating staff Working in A. C. Traction area.

(a) Do (s) and DON'T (s) for all staff

DON'T (s)

- (i) Do not approach within 2 meters (approx 7 feet) of any traction wires or live equipment.
- (ii) Do not work on or near traction wires or any live equipment unless they are dead. Earthed and shut down notice permit to work is obtained.
- (iii) Do not enter any switching station of remote control center unless specially permitted.
- (iv) Do not permit unauthorized persons to operate any equipment even if it be for making it dead.
- (v) Do not disturb any earthing or bonding of traction wires.

- (vi) Do not touch a person in contact with live traction wires, Remove body only after power supply is switched off.
- (vii) Do not forget to give artificial respiration to the victim.

DO(S) :

- (i) In case of fire on electric traction equipment or wires:
 - (a) Inform Traction power controller
 - (b) Extinguish fire by special extinguishers, if available.
 - (c) Ensure no water jet directed at the fire is used under any circumstances.
- (ii) Inform Traction Power controller or nearest station Master in case of anything unusual on traction wires or electric locomotive. Traction power controller can be contacted on emergency telephone wire provided at intervals of about a kilometer and the direction to the nearest socket is indicated on OHE masts.

(b) For Running staff :

(i) Don't(s) for Electric Engine crew:

Don't take electric locomotive with raised pantograph to any unwired line, power block wiring limit or near the section insulators at the end of section under power block.

(ii) For Station Masters :

DO(s)

- (a) Ensure all staff are conversant with safety precautions .Read station-working instruction and see that ASMs read them too particularly for operating isolator switches.
- (b) Instruct your lamp man to see that while he goes to the signal post he does not carry any long rod or article likely to be brought within the danger zone of 2 meters (approximately 7 feet) of the traction wires.
- (c) Ensure fitting of Caution Level Which give access to section under power block.
- (d) Ensure safe custody of isolator switch keys.
- (e) Report defects in traction wires on any electric locomotive promptly to the Traction Power Controller.
- (f) Always check up block instruments and signaling equipment when any breakdown in traction wires occurs.

DON'T(S) :

- (a) Do not permit your staff to approach live traction wires within the danger zone of 2 meters (approximately 7 feet)
- (b) Do not permit electric locomotive with raised pantograph to enter any unwired section.

- (c) Do not permit an electric locomotive or multiple unit to approach any section under power block beyond "power block working limit" board or near section insulators except on "lower Panto" caution.
- (d) Do not take off signals for direct reception for any electric engine or train. If there is a power block within the adequate distance of the signals.
- (e) Do not allow any train worked by Diesel Engine to enter section under power block unless permitted by Traction Power Controller and except issue of T/407

5.7 Golden Hour Exercise :

(Immediate Action by on Board staff and available resources)

Indian Railway are fully geared to undertake the work of rescue and relief of passengers and restoration of traffic in the event of an unfortunate accident to a passenger train. However , it may take several hours before the rescue team/ARMV is able to reach the site of accident is extremely crucial from the point of view of train protection and taking care of passenger. This period which makes vital difference to the well being of passengers in the "Golden Hour" for relief and rescue operation.

The Golden Hour and Rescue must be organized with resources available in the ill fated train itself. It calls for careful planning. Resourcefulness and prompt action on the part of the Railway personnel who are involved in this task.

It is believed that his golden hour Relief and Rescue protocol will go a long way in minimizing the suffering of the passengers by rendering timely assistance to them. This protocol will enable Railways to expedite the whole process of Relief and rescue in an organized manner. It is also hoped that this efforts will earn enormous good will for the railway from the public. The train superintendent or the Conductor in charge has been designated as the Golden Hour Rescue and relief team leader(GHRR).

- * Collect details of passengers involved the accident.
- * Secure the luggage and the personal belongings of the injured/dead. Inform the GHRR team leader (TS) periodically about the progress and seek help as required. Remaining rescue teams are formed at once and dispatched to assigned coaches. The Guard will inform the control if possible through ECP/Walkie-talkie as well as he will ensure the train protection from rear on the same track.

Guard meets the TS at GHRR control site and connects ECP/PCP phone and takes over the job of informing the control. Messengers from various teams report back to GHRR

team leader about the condition of passengers and seek assistance. Then they will carry First aid box, bed sheet, blankets etc. as required. The assistant driver will arrive in the locomotive after protection and take over the charge of the locomotive. The Driver leave the locomotives with EDP and reach the GHRR control site ECP is connected and assistance required for restoration is advised to the control in consultation with the Guard.

TS/Guard continues to update the control relaying information of the accident site as well as for seeking assistance.

The team continue to work and complete rescue/relief work. The GHRR team leader seeks assistance of ambulance, Doctor, food etc. and provides as available Driver and Guard actively assist the leader.

Any senior Railway Officer arriving at the site will take over control but will be assisted by the GHRR team. No outsider should be allowed take part except in the team as volunteers after the details.

On arrival of SR Railway Officer/ARMV .the Sr. most officers takes over the charge of relief and rescue.

Available GRP & RPF personnel will cordon off the area and protect the entry of any unauthorized persons.

The Golden Hour Rescue team with it's leader will continue to assist the Sr. Railway Officers till they are relieved.

- i) The superintendent /TTEs and other employees in the train will carry out observation as soon as the train stop.

The GHRR team leader will depute A/c attendant to call the TTEs . other Railway employee and volunteers. He gets down from the train and takes up position.

Preferably with control phone socket /over head control wire etc. Assistant drive gets down carrying detonators. Red Flag/Lamp and EDP set with him. Driver provided wooden wedges under the loco wheels.

Driver will give further information, if any to Guard on walkie- Talkie . If VHF set is available in the locomotive, the driver informs the control about assistance required, He will inform the SM/Control on mobile phone if available Assistant driver continues the work of protection of the adjacent track by placing detonates as per GR.6.03. He will then protect his own track by placing the detonators as per procedure. The Guard will note down the Km to observe other details and then proceed to protect the train from behind on the same track.

The GHRR team leader starts informing Rescue and Relief teams to the worst affected portion. The AC Mechanic helps for providing support e.g. first aid box, linen, blanket etc.

ii) Composition of Rescue and Relief Teams :

- * Conductor/TTE as leader-1(preferable own coaches should be allotted)
- * Doctor-1
- * Railway employee-1
(Work as messenger)
- * Railway employees/Pantry Car Staff/Volunteers-4
- * RPF or GRPstaff-1

Details of Every Volunteers must be recorded carefully. Each team may have to cover 3 adjacent coaches or so on adequate teams will be formed to cover full trains. First team will be dispatched to the worst affected coached. All rescue and relief activities to be superintendent through GHRR team led by say the train superintendent.

iii) Duties of Relief & Rescue Teams :

- * Console and pacify the passengers.
- * Check the injured and provide necessary medical attention to them.
- * Remove dead bodies from coaches and rescue properly on blankets with shrouds.

HEAD QUATER OFFICERS

DESG	M. PHONE	RLY	BSNL(033)	GMIC
G.M.	9002020000	O-24000 R-35720	O-22307596 R-24793219	2811
SEC GM	9002020003	24002 35140	22313172 24792597	2802
A.G.M.	9002020001	24005 35712	22304950 24791407	2801
S.D/G.M	9002020002	24007 36728	22303897(R) 24457471(O)	2803
C.P.R.O	9002020005	24305 24035	22484578 24390525	2805
CCM	9002020950	27200 35716	22303960 24791678	2820
CCM(PS)	9002020951	27201	22484002	2822
COM	9002020900	24500 43200	22303825 24390522	2850
CMD	9002020500	27820 35126	22489521 24799277	2887
CPTM	9002020901	24502 44955	22315312 24390201	2851
CFTM	9002020902	24504 35112	22300024 24791857	2852
PCE	9002020200	24400	22300442 26414474	2822
CTE	9002020201	24402 35123	24791857 24792488	
CEE	902020300	24300 35111	22300446 24798099	2830

DESG	M. PHONE	RLY	BSNL(033)	GMIC
CESE	9002020302	24303 35105	22300430 24494638	2834
CETE	9002020303	24305 35101	22300412 24792247	2844
CME	9002020400	24600 35703	22300439 24792009	2860
CMPE	9002020403	24604	22305415 22261792	2864
CRSE	9002020404	24602	22308223	
CSTE	9002020800	24700 44972	22300444 24391055	2870
CCE	9002020801	24701	22302092/ 23370849	
CSO	9002020990	24501	22303948	2853
Dy. CSO/OPTG	9002020993	24508	22421115/ 26552829	
Dy. CSO/MECH	9002020994	24633	22302042 23604870	3886
Dy. CSO/ENGG	9002020995	24561	22316089/ 24005032	3899
Dy. CSO (S&T)	9002020992	24507	22316059/ 26547803	3897
CSC/E.R.	9002020700	27100/35710	22488365/ 24490545	3810
CRS/EC	9002020991	27061	22483945	2828
DY. CRS(S&T)	9002080851	27063	22105514	

HOWRAH DIVISION

DESG	M. PHONE	RLY	BSNL(033)
DRM	9002022000	22000 35715	O-26412348 R-24792705
SRM	9002022001	22002	26413168 22274876
ADRM/G	9002022002	22004 44940	26413567 24396307
SR. DFM	9002022100	22020 36710	26412357
SR. DCM	9002022950	22200 25247	26411349 24792345
SR. DEE(G)	9002022300	22300	26415146 26782373
SR. DEE/TRS/ELS	9002022302	23200/01	26604103 26510108
SR. DEE/TRD	9002022301	22380 32351	26414103 27097501
SR. DEE/OP	9002022303	22332	26412627
SR. DEE/TRS-EMU	9002022334	22320/22505	
SR. DEN/C	9002022200	22400 36708	26413102 24007435
SR. DEN-I	9002022203	22402	26414997 26414631
SR. DEN-II	9002022201	22404	26412735
SR. DEN-IV	9002022202	22408/22403 22403	26411945 26374667
SR. DME/C&W	9002022400	22600	26414415
SR./DME/D	9002022401	22680	26415243
SR./DME/P	9002022413	22660	26415654

DESG	M. PHONE	RLY	BSNL(033)
SR. DOM	9002022900	22500/36131 26413871/24007415	
SR. DOM/G	9002022921	23506/25273	26542661
SR. DSO	9002022990	22504/32602	26413791
SR. DPO	9002022600	22100	26412923
SR. DMM	9002021003	22006	26412723
SR. DSTE	9002022800	22700/01	26413709
SR. DSTE/TELE	9002022811	22712/25701	26452121
SR. DSC. I	9002022700	22150/51	26411725/ 26412393
SR. DSC. II	9002022710	22152/54	26411107

HOWRAH DIVISION- DOCTORS

CMS	9002022500	22800	26411642
SR. DMO/Phy.	9002022515	22812 /18	26500409
SR. DMO/Adm.	9002022531	22806	26413688 24521836

EMERGENCY

(Orthopedic Hospital/ Howrah)	22828	033-26414858
CMS –Office(Orthopedic hospital)	22840	
B. R. Singh Hospital / Sealdah	32851/32852	033-23504075
Central Hospital / Garden Reach	44099	033-24397828
Kolkata	43077	033-24501099

DESG	M. PHONE	RLY	BSNL(033)
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HOWRAH DIVISION-DIVISIONAL & ASSISTANT OFFICERS

CDO/TKPR	9002022411	23000	
DSO	9002022321	22591	
DOM(S)	9002022911	22513	
DEN(3)	9002022210	22406	26411351
DCM/HWH	9002022960	22202	26411362
DSTE/HWH/Sig	9002022810	23700	
DEE/TRD- I	9002022312	22382	
DEE/TRD- II	9002022324	22386	
DEE/G	9002022310	22302/311	
SR. SM/HWH	9002022910	22510/11	
AEN/TR/HWH	9002022221	22414/15	
AEN/1/LLH	9002022224	25421	
AEN/2/LLH	9002022225	25419/25392	
AEN/BWN	9002022227	29375	
AEN/BDC	9002022226	28460	
AEN/KWAE	9002022232	28833/30	
AEN/BHP	9002022228	29513/522/214	
AEN/RPH	9002022229	29631/632	
AEN/AZ	9002022231	28916	
AEN/Br. III	9002022223		
AME/1/HWH(C&W)	9002022426	22604	
AME/TKPR	9002022428	23034 - 23040	
AME/SYAE	9002022427		

DESG	M. PHONE	RLY	BSNL(033)
AME/RPH	9002022421	29641	
AME/P/HWH	9002022433	22662	
AEE/TRD/BWN	9002022328	29351	
AEE/TRS/HWH(EM U)	9002022329	28021	
AEE/TRS/BDC(CS)	9002022330	28552	
AEE/G/HWH-I	9002022320	22304-22306	
ASTE/KWAE	9002022820		
ASTE/BWN	9002022824	29222	
DSTE/RPH	9002022825	29699	
ASTE/ BDC	9002022856		
ASTE/1/HWH	9002022821	22704	
ASTE/T/HWH	9002022838	22706	
AO/PKR at RPH	9002026998		
AOM(G)	9002022923	22513	
AOM(Ch)	9002026928		

HOWRAH DIVISION- SR. SUBORDINATE'S

SSE(P.WAY)/HWH	9002022259	22427
SSE(P.WAY)/BMG	9002022271	25449
SSE(P.WAY)/LLH	9002022255	25416
SE(P.WAY)/HGY	9002022254	28465
SE(P.WAY)/BDC	9002022252	28453
SSE(P.WAY)/BWN(E)	9002026235	29384
SE (P.WAY)/BWN/W	9002022247	29379
SSE (P.WAY)/DKAE	9002022253	20621
SSE(P.WAY)/KWAE (NG)	9002022292	28828
SSE(P.WAY)/KWAE(BG)	9002022278	28817

DESG	M. PHONE	RLY	BSNL(033)
SSE(P.WAY)/RPH	9002022297	29654	
SSE(P.WAY)/NHT	9002022272	29727	
SSE (P.Way)/PKR	9002022283	29818	
SSE(P.WAY)/KQU	9002022288	23141	
SSE(P.WAY)/GRAE	9002022277	-	
SSE(P.WAY)/BHP	9002022291	29517 / 29518	
SSE(P.WAY)/NDAE	9002022270		
SSE/C & W/TKPR	9002022436	23009	
SSE/C & W/SYAE	9002022437	22623	
SSE/C & W/HWHG	9002076508	22612	
SSE/J.SIDING	9002022438	22614	
SSE/C & W/BDC	9002022495	28488	
SSE/C & W/BWN	9002022496	29286	
SSE/C & W/RPH	9002022497	29643	
SSE/C & W/PKR	09002076407	29835	(06435) 6578-57334
SSE/C & W/KWAE	9002022499	28820	
SSE/C & W/AZ	9002022452	28947	
SSE/SIG./1/HWH	9002022844	22753/24	
SSE/SIG./2/HWH	9002022845	22726 at KWAE	
SSE/SIG/BWN	9002022852	29316	
SSE/SIG/RPH	9002022860	29709	
SSE/SIG/RRI/HWH	9002022833	22744 (SI 22730)	
SSE/SIG/RRI/BDC	9002022873	28524	
TI(M)/1/HWH	9002072950	22523	
TI(M)/2/HWH	9002022946		
TI(M)/BDC	9002022948	28502	
TI(M)BWN	9002076926	29388	
TI(M)1/RPH	9002076714	29755	
TI(M)/2/RPH	9002022940	29721	

DESG	M. PHONE	RLY	BSNL(033)
TI(M)/KWAE-1	9002022940		
TI(M)/KWAE-II	9002026973		
TI(M)/Remodeling)	9002022937	22538	
TI/Safety	9002022935	22561	
SC(C &W)	9002022995		
SC(P-Way)	9002022996		
SC(EL-Power)	9002022997		
SC(Signal)	9002022998		
SC(Dsl-Power)	9002072404		
TI/safety (o)/HWH	9002026969		
SM/RRI/HWH	9002072934	22530	
SM/BDC	9002026927	28501	26319721
SM/AZ	9002076925	28900/01	
SM/BWN	9002026929	29202	0342-
		2550706	
SM/RPH	9002026930	29600	
SM/DKAE	9002026931	20601	03212-244920(PA)
	SM/BTNG	9002076817	20637
SM/RJG	9002026932	29754	
SM/SYAE	9874529876	22537	
CYM/BWN	9002072821	29205	
SM/PKR	09002026951	29800	
SM/SNT	9002072813	29900	
SM/BHP	9002076820	29500	03463-256933
SM/KWAE	9002076981	23318/28809	
SM/TBAE	9002026925	28480	
CYM(SYAE)	900272930	22537	
CYM(COCHING)	9830875275	22516	
ART I/C HWH	9002076480/81/82/83		
ART I/C BDC	9002076406/434/485		
ART I/C BWN	9002076404/488/89/90/91		
ART I/C RPH	9002076405/499		

TELEPHONE NOS. OF TRACTION DEPOT OF HWH DIVISION

	M. PHONE	RLY	BSNL
TPC/Howrah	9002022366	22383/385	033-2641-1329
SSE	9002076312		
R/C -LLH		25456	
SSE	9002022367		
TRD DEPOT			
i) SSE/LLH	9002022369	25215, 25225	
ii) SSE/SHE	9002022373	28675	
iii) SSE/BDC	9002022362	28440	
iv) SSE/BWN	9002022384	29353	03451-27914
v) BMAR	9002022375	29146	
vi) SSE/DKAE	9002022360	20623	
vii) SSE/NDAE	9002022361	28890/23325	
viii) SSE/RPH	9002022363	29777	
ix) SSE/PNP	9931799346		

DESG	M. PHONE	RLY	BSNL(033)	GMIC
SEALDAH DIVISION				
DRM	9002021000	32000	23505090	3813
		35723	24793488	
ADRM/T	9002021001	32004/44351	23502456	
ADRM/O	9002021002	32002	23503715	
		35117	24792102	
SR. DCM	9002021950	32200	23501962	
		32985	24537388	
SR. DEE/G	9002021300	32300	23509454	
SR. DEE (OD)			23605495	
SR. DEE/TRS	9002021301	32360	23505623	
		36152	24000058	
SR. DEE/TRD	9002079343	32330	23542501/24792667	
SR./DEN/C	9002021200	32400	23504996	
		36708	24007435	
SR. DEN-II	9002021201	32402	23609337/25468664	
SR. DOM	90020121900	32500	23505777/26380325	
SR. DSO	9002021990	32502/3	23542497 /25013610	
SR. DME(C&W)	9002021400	32600/01	23542499/23520029	
SR. DSTE	9002021800	32700/36182	23506655/24008406	
DME (DSL & POWER				
DSTE-I	9002021801	32708	24208510	
DSTE-II	9002021810	32704	24415747	
SR. DSC	9002021700	32140/23291	23506509/23504962	
MD	9002021500	32800	23502882	2888
			23547686	
Chief Specialist.	9002021502	32801	23507003	
			23523968	
C.M.S	9002021501	32802	23507003	
			24040038	

DESG	M. PHONE	RLY	BSNL(033)	GMIC
ADL. CHD/ADM	9002021503	32803	23509769 23594533	
B.R. Sing Hospital(Emergency)		32852	23504075	

ASANSOL DIVISION (0341)

DRM	9002023000	82000 82001	2302319 2302321	3814
ADRM	9002023001	82002 82003	2303421 2302691	
Sr. DOM	9002023950	82200 82201	2304653 23044568	
Sr. DEE/TRS	9002023300	82350 82351	2304642 2204658	
Sr. DEE/TRD	9002023301	83300 83301	2304611 2221239	
Sr. DEN/	9002023200	82400 82401	2304649 2304698	
Sr. DEN-II	9002023201	82402 82403	2304657 2304650	
Sr. DME/C & W	9002023400	82600 82601	2304695 2304641	
Sr. DOM	9002023900	82500/01	2304615/2304689	
Sr. DME/D/UDL	9002023401	84600 84601	2373563 2373702	
Sr. DEE(G)	9002023303	82300 82301	2304620 2307696	
Sr. DSO	9002023990	82504/05	2304603 / 2304619	

DESG	M. PHONE	RLY	BSNL(0341)	GMIC
Sr. DEE/OP	9002023302	82354	2315642	
		82355	2315189	
Sr. DSC	9002023700	82140	2302962	
		82141	2304636	
Sr. DSTE	9002023800	82700	2304609	
		82701	2304733	
C M S	9002023500	82800	2214191	
		82801	2285826	
Sr. DMO/Admn.	9002023510	82802	2214192	
		82803	2281857	

MALDA DIVISION (03512)

DRM	9002024000	72000	266458	3818
		72001	266425	
ADRM	9002024001	72002/03	266888	
Sr.DEN/Co. Ord.	9002024200	72400	266902	
		72401	268694	
Sr. DEN/2	9002024201	72402	266606	
		72403	265362	
Sr. DCM	9002024950	72200	266222	
		72201	265444	
SR. DME	9002024400	72600	265312	
		72601	284155	
SR. DOM	9002024900	72500/01	266335/266574	
Sr. DSTE	9002024800	72700/01	266818/268202	
Sr. DEE(G)	9002024300	72300/72301	269530/264777	

DESG	M. PHONE	RLY	BSNL(03512)	GMIC
SR. DSO	9002074996	72170	269055	
		72171	266293	
DSC	9002024710	72140	266554	
		72141	283950	
C.M.S.	90020204500	72800	266004	
		72801	269708	
SR. DMO	9002024503	72818		
(OPD)		72807	266085	
SR. DMO	9002024501	72808		
(ADM)		72857		

KHARAGPUR DIVISION (SER) (03222)

DRM	9002081000	62200	255308
ADRM	9002081001	62202	255504
SR. DEE(G)	9002081301	62440	255734
SR. DEE(TRD)	9002081300	62240	255796
SR. DEN(C)	9002081200	62220	255740
SR. DME			
(G) & (C&W)	9002081400	62270	257509
SR. DME(D)	9002081401	62492	255900
C.M.S.	9002081500	62470	255526
SR. DOM	9002081900	62260	255773

DESG	M. PHONE	RLY	BSNL(03222)	GMIC
SR. DSC	9002081700	62250	255148	
SR. DSTE	9002081800	62280	255363	
SR. DEE(TRD)	9002081300	62240	255796	
SR. DSO	9002081904	62266	257950	
SR.DCM	9002081950	62230	255655	
DTI/HWH	9002086320	45226		
ARM (SRC)	9002081010	45600		
A O M/SRC	9002081903	26582381/79		
C H C / SRC	9002086357	45560	26582633	
SM/Mechada	9002086236	64212	03228-250265	
SM/ Haldia	9002086295	64502	03224-264575	
SM/KGP	9002086251	626666	2255735-(03222)	
SM/ SRC	9002086326	45565	26582504 (033)	
SI/CNL/KGP		63038/40	255440 (03222)	

DESIGNATION	RLY. NO.	BSNL (033)	MOBILE NO.
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HOWRAH DIVISION

CHC	22525/65	26412323	
Dy. CHC(C)	22555/35	26360139	
S & T CNL	22727/28	26415482	9002022822
C & W CNL	22633/22630	2381277	9002022441
Power CNL	22666/22667	26415629	9002072421
Engg. CNL	22424/54	26412886	9002022249
TLC CNL	22343/52	2638-1165	8420322150
TR/TP	22383/85	26411329	
C CNL			9002022343
Elec CNL (G)	22323/22303	26373316	9002022343
Comm. CNL	22271/22232	26411326	9002022735
Security CNL	22197-HWH-I	26414148	
	264035		
	22162/HW-2	26382208	

SEALDAH DIVISION

CHC	32516/18	23501100	
Dy. CHC(C)	32522/523	23507132	
S & T CNL	32757/790	23507997	
C & W CNL	32609/610/32602	23520591	9002021477
Power CNL	32639/40	23517821	
Engg. CNL	32444454	23601605	9002079296
TLC CNL	32383/32385	23500744	9002071005
TR/TP	32345	23505625	
C CNL			
Elec CNL (G)	32322/21	23608748	
Comm. CNL	32211/32936	26520352	
Security CNL	32157/32172	23604633	

DESIGNATION	RLY. NO.	BSNL (033)	MOBILE NO.
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ASANSOL DIVISION

CHC	825222/25	2302474	
Dy. CHC(C)	82523/526		
S & T CNL	82727/28	2304627	9002023864
C & W CNL	8261082/611		
Power CNL	826614	3412300007	
	82660/61/66		
Engg. CNL	84230/432	2304602	9002023268
TLC CNL	82370/371		
TR/TP	8311/12	2304628	
C CNL			9002023395
Elec CNL (G)			
Comm. CNL	82110/11	2304170	
Security CNL	82144/82145	2304616	9002023756

MALDA DIVISION

CHC	72508/06	266387	
Dy. CHC(C)	72508/532		
S & T CNL	72740/41	284264	
C & W CNL	72620/21		9002024858
Power CNL	72666/67		
Engg. CNL	72444/43		9002024241
TLC CNL	-		
TR/TP	-		
C CNL			
Elec CNL (G)	72318	264777	9002024334
Comm. CNL	72210/227	268168	9002024986
Security CNL	72144/46/264035		9002024731

EMERGENCY CONTROL

	Railway	BSNL No.
Failie Place/KKK	24539 / 40	033 - 22303826
Howrah	23088	033 - 26412323
Sealdah	32525	033 - 23501100
Asansol	82752 / 53	0341 - 2202474
Malda Down	72180	03512 - 266387

HOWRAH DIVISION - STATION MASTERS:

STATION	STD CODE	BSNL	RLY
HWH (Sr. SM)	033	2641-2675 26604675	22566 / 22510 22763
Dy. SM	033	2660-2581 / 7412	22763
LLH	033	2654-5351	22536 / 25452
SYAE (RRI)	033	2709-7717	22537 / 25135
BEQ	033	2654-2655	25130 / 25509
BRMH	033	2648-9889	25409
BLY	033	2671-5691	25139 / 25137
UPA	033	2663-2015	25481
KOG	033	2673-2131	28650 / 28642
RIS	033	2672-3941	28633 / 28656
SRP	033	2652-3070	28636 / 28685
SHE	033	2632-4554	28666/67/68/69
BBAE	033	2632-3524	28644
BHR	033	2633-5106	28481
MUU	033	2685-4284	28487
CGR	033	2685-4294	28507
CNS	033	2686-6006	28526
HGY / ENQ	033	2686-1483	28432
BDC	033	2631-9721	28510 / 405 / 542
HYG	033	2680-6032	28533
ADST	033	2684-3399	28531
MUG	033	2684-3549	28483
TLO	03213	212414	28485
KHN	03213	221035	28420
PDA	03213	266500 / 278466	29228

STATION	STD CODE	BSNL	RLY
SLG	03213	273161	29335
BOI	03213	269600	29336
DBP	03142	2263960	29334
MYM	0342	2252100	29337.
RSLR	0342	2269853	29339
PLAE	0342	2349296	29329

HWH - BWN CHORD LINE SECTION

BZL	033	26591757	20648
CCL (E)	033	2671-5885	20616
CCL (W)			20652
BTNG	SM-9002076817		20637
DKAE	03212	244920	20603 / 608
JOX	03212	244885	20651
BRPA	03212	229800	20644
KQU	03212	283155	20655
CDAE	03212	285047	20638
BMAE	03213	240910	23109
CRAE	03213	210851	20643
GRAE	03213	232469	29144
JRAE	03451	279163	29143
MSAE	03451	277355	29142
PRAE	0342	2265995	29141
SKG	0342	2586469	29140
GRP	0342	2628200	29139
BWN	0342	2550531	29208 / 29307
RRI / BWN	0342	2624315	29111
TIT	0342	2052351	29137
KAN	0342	2441184	29135

STATION	STD CODE	BSNL	RLY
SHE - TAK LINE SECTION			
DEH	03212	268922	28694
SIU	033	26303187	28665
NKL	03212	3154	28723
HPL	03212	242947	28727
BHAW	03212	271718	28725
TAK	03212	276190	28706 / 03
TALPUR			28730
MAYAPUR			28732
ARAMBAG			28735
GOKULNAGAR	9002022439		

BDC-KWAE (B.B. LOOP) SECTION

BSAE	033	26347454	28491
TBAE	033	2684-0001	28480
KJU	033	2684-3444	
KMAE	03413	279811	28486
JIT	0321	260131	28494
BGAE	03213	260021	28495
SOAE	03213	212109	28546
GPAE	03213	224011	28547
ABKA	03454	255038	28548
BGRA	03454	257028	28549
DTAE	03454	270992	28550
SAME	03454	266999	28496
KLNT	03454	266899	28497
NDAE	03472		28541
BFZ	03454	264899	23322 / 28885
PSAE	03454	264399	23321 / 28884
LKX	03454	261444	23320 / 28883

STATION	STD CODE	BSNL	RLY
PTAE	03453	248202	23319 / 28882
AGAE	03453	245531	23323 / 28881
DHAE	03453	244200	23307 / 28880
KWAE	03453	255015 (PA)	23305 / 28808
SM/KWAE			23318 / 28809

NBKH - AZ LINE SECTION

GGLE	03453	270555	
SALE	03484	273022	
TYAE	03484	261272	
BZLE	03482	242131	
CWLE	03482	240237	
KNSN	03484	264350	
KGLE	03482	226200	
LCAE	03483	202298	28910
AZ	03483	253353	28900/01
AJLE	03483	204653	28908
GSGB			28951
SDI	03483	268052	29755
MGAE	03483	233248	29736
TAKIPUR	03465	230213	29712

KWAE (KWF)-AMP (ADP)-NG SECTION

is under-gauge conversion. All SM i.e. KWF, LBP, ABAM, GAND, KNHR is non-functioning stn.

BWN	0342	2624315	29111
KARJANA			29162
BALGONA	0342	2320801	29163

STATION	STD CODE	BSNL	RLY
JTL - GMAN LINE SECTION			
PA/JTL	03412	2441453	29560
PA/BPS	03452	268391	29561
PA/NRX	03452	201165	29562
PA/GKH	03452	255051	29563
PCQ	03452	250631	29566
PA/BDH	03452	253031	29567
PA/BHP	03463	256933 / 252236	29501
PA/PNE	03463	261444	29568
PA/KPLE	03463	201896	29569
PA/AMP	03463	230257	29570
PA/BSLE	03462	201786	29744
PA/SNT	03462	265441	29900/01/19/26
PA/GHLE	03461	226409	29746
PA/MLV	03461	262164	29747
PA/TPF	03461	201812	29748
PA/RPH	03461	258611	29601 / 02 / 03
PA/SDLE	03461	201813	29749
PA/NHT	03465	255131	29750/29605
PA/CTR	03465	250131	29751
PA/MRR	03465	252131	29752
PA/BSBR	03465	242393	29753
PA/RJG	03465	251001	29754
NGF	06435	220078	29885
PA/PKR	06435	220161	29800/74/76/59
TBB	06435	220076	29886
PA/KLP	06435	220069	29887
GMAN	06435	220068	29888

STATION	STD CODE	BSNL	RLY
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Rly. Hospitals & Health Unit Over Howrah Division

B.R.Singh Hospital/Sealdah	2350 – 4075	32803 / 51 / 52
Central Hospital Garden Reach/Kolkata	2439 – 7828	44099 / 43077
Orthopedic Hospital/Howrah	2641 – 4858	22828
Liluah Rly. Hospital/Liluah	2654 – 5036	25107
Bandel Health Unit		
(Dr. A. Sen Gupta)	9002022517	28410
(Dr. S.L.Roy)	9002022523	
Barddhaman Health Unit –		
(Dr.P.K.Mondal)		29341
(Dr.Mrs.Rupa Mukherjee)	9002022518	
(Dr. S.Chatterjee)		29343
Katwa Health Unit		28819 / 23312 28827
Rampurhat Health Unit		29762
Dr. Bhawal		
Dr. Das	9002022534	29789
KQU Health Unit (Dr. S. Hanib)	9831019487	
AZ Health (Dr. T. Ahamed)	8016299507	
	Rly. No. 28930 / 28931	
BMG Health Unit		25555 / 25212

FIRE BRIGADE OF HOWRAH DIVISION

DISTRICT	STATION	PHONE NO.
Howrah	Howrah	033-2666 – 8111/8112
	Liluah	033-2678 – 2181
	Bally	033-2654 – 7777
Hooghly	Konnagar	033 – 26721301
	Hooghly	033 - 26802309
	Uttarpara	2663 – 6278
	Srirampur	033 – 26522551 / 26628081
	Rishra	2672 – 2800
	Tarakeswar	03212 - 279501
	Chandannagar	2683 – 6054/7999
	Arambag	03211-255101
	Chuchura	033-26522309/8390
	Bashberia	2684 – 6417
Barddhaman	Barddhaman	0342/2657901/101
	Kalna	03454 – 257101
	Gushkara	03452 – 2557901
	Katwa	03453 – 255555
	Bhatar	0342-2322261
Birbhum	Bolpur	03463 – 252301/101
	Suri	03462 – 255500
	Rampurhat	03461 - 255101
Nadia	Nabadwip	03472-244092

PLACE	STD	BSNL	MOBILE
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NEAREST POLICE STATION OF HOWRAH DIVISION

Lalbazar Police Control	033	2214 – 5000-13
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State Police Hqrs.	033	2214 – 5486 / 4031
Howrah State Police	033	2641 - 4001 / 2637-4792
Liluah	033	2645 - 8047
Belur	033	2654-0380
Bally	033	2654 – 1128 / 6387
Nischinda	033	2671-0010
Uttarpara	033	2663 – 6278
Shrirampur	033	2652 – 1200
Chinsurah	033	2680 – 4743
Chandannagar	033	2683 – 1838
Bhadreswar	033	2633 – 4561
Bandel	033	2631 - 5275 (GRPS)
Dainhat	03453	244234
Kalna	03454	255040
Katwa	03453	255023
Pandua	03213	266064
Magra	033	26846778
Memari	0342	2550232 / 2250232
Saktigarh	05342	2686469
Bhatar	0342	2322223
Kalchor	03453	262549
Gushkara	03452	255135
Aoushgram	03452	254213
Ketugram	03453	272224

PLACE	STD	BSNL	MOBILE
Bolpur	03463	252220	
Golsi	0342	2450238 / 255031	
Singur	033	2630 - 1001	
Haripal	03212	242268	
Dadpur	03213	252201	
Dhaniakhali	03213	255225	
Dankuni	03212	26594720	
Chanditala P.S.	03212	260230	
Gurap	03213	232482	
Jamalpur P.S.	03451	288225	
Kamarkundu	03212	233356 (GPRS)	
Barddhaman	0342	2560429 (LPS-2654466)	
Sainthia	03462	262232 (GRPS-Rly.-29907)	
Sagardighi	03483	268041	
Labpur	03463	266236	
Rampurhat	03461	255100	
Tarakeswar	03212	276252	
Arambag	03211	255047 / 256148	
Mayureswar	03462	242232	
Siuri (GRPS)	03462	253908-87414 (Rly)	
Balagarh	03213	260290	
Salar	03484	273048	
Purbosthali	0345	264500	
Nalhati	03465	255247	
Kandi	03484	255451	
Nabadwipdham	03472	240404	

LIST OF IMPORTANT TELEPHONES NUMBERS (CIVIL & POLICE)

STATE	DESIGNATION RESIDENCE	OFFICE	MOBILE /
Important State Authorities			
West Bengal.	Chief Secretary	033 - 22145858	9163103000
	Home Secretary	033 - 22145656	9748457057
	DGP	033 - 22145400/42	9830617647
	ADGP(Railway)	033 - 22827767	
	State Police Control Room.	033 - 22145411	
Jharkand.	Chief Secretary	0651 - 2403250	09431115100
		0651 - 2400240	
	Home Secretary	0651 - 2400220	09431707711
	DGP	0651 - 2400737	09431377727
	ADGP(Railway)	0651 - 2490456	09431170600
	State Police Control Room.	0651 - 2200899	
	D.C. Pakur	064350 - 222121	223495, 222252
	SP / Pakur	06435 - 222091	09801300190
Important District Authorities			
Barddhaman	DM	0342 - 2662428	2625702 (R)
	ADM(G)	0342 - 2662364	2624666 (R)
	SDO(North)	0342 - 22662353	
	SDO(South)	0342 - 2663319	2625689 (R)

STATE / DISTRICT	DESIGNATION	OFFICE	MOBILE / RESIDENCE
	SDO/Katwa	03453 - 255550	255551 (R)
	SDO/Kalna	03453 - 255028	255024 (R)
	Medical Supdt.	03453 - 2563973	2625499
Birbhum	DM (Suri)	03462 - 255222	255223
	ADM(I)	03462 - 255272	255295
	SDO(Sadar)	03462-252930	
	Zilla Sabhadhipati	03462 - 255672	
	SP	03462 - 255353	254001 (R)
	ASP	255750	255531 (R)
	DSP(HQ)	255762	255574
	SDPO/Bolpur	03463 - 254424	
	SDPO/Rampurhat	03461 - 255980	255140 (R)
	Circle Inspector	255589	
	Police Control/Suri	03462 - 255523	
Hooghly	DM	033 - 26802122	2040 (R)
	SP	033 - 26804827	2325 (R)
	ADM (G)	033 - 26802043	
	SDO (Sadar)	033 - 26802535	
	SDO (Chandannagore)	033 - 26834193	
	CMOH	033 - 26802138 / 2378	

STATE / DISTRICT	DESIGNATION	OFFICE	MOBILE / RESIDENCE
	ASP	033 - 2381	
	DSP (HQ)	033 - 26802381	
	Circle Inspector	033 - 26521200	
Nadia (Krishnanagar)	DM	03472 - 251001 / 252052	
	SP	03472 - 252229 / 252303	
Howrah	DM	033 - 26412024 / 2961 (R)	
	ADM (G)	033 - 26414721 / 2329	
	CP	033 - 26412626, 26382086	
	SRP	033 - 26418356	24003440
	DC (HQ)	033 - 26404200	
	ACP (HQ)	033 - 26404001	
	POLICE (NL Room)	033 - 26404001	
Murshidabad	DM	03482 - 251650 / 250002	
	ADM (G)	03482 - 250147 / 250085	
	SP	03482 - 250751 / 1250003	
	Police Cnl.	03482 - 250099	
Berhampur	SDO	03482 - 251700	
Kandi	SDO	03484 - 255221	

LIST OF CIVIL HOSPITALS & NURSING HOMES WITH THEIR FACILITIES

District	Name	Telephone No.	No. of (BSNL)	Ambu- lance
Malda	Sadar Hospital & Malda Medical College	03512 - 252337	500	Yes
		03512 - 252480		Yes
		03512 - 252724		Yes
Pakur	Sadar Hospital	06435 - 34572132	30	Yes
	RPH Sub - Divl. Hospital	03461 - 255102	200	Yes
	BHP Sub. Divl. Hospital	03463 - 252685	125	Yes
Murshidabad	Murshidabad Medical College	03482-252039		Yes
	Lalbagh Sadar Hospital	0348 - 270247	206	Yes
	Katwa Sub. Divl. Hospital	03453 - 255060	250	Yes
	Ambika Kalna Hospital	03454 - 255432	50	Yes
Bardhaman	Sadar Hospital	0342 - 2566486	500	Yes
		0342 - 2568664		
	BWN Nursing home	0342-2566486		Yes
	Anpollo	0342-2259-565/97		Yes
	Life Line	0342-3293585		Yes
	Guskara Hospital	03452 - 255050	50	Yes
Hooghly	Chuchura Emambara Hospital	033 - 26802293	250	Yes
		033 - 26809218		
Howrah	General Hospital	033-2641-4738		Yes
		033-2638-3813		Yes

District	Name	Telephone No.	No. of Ambulance (BSNL)
Kolkata	Central Hospital Garden Reach	033-2439 - 7828	Yes
	Medical College & Hospital	2241 - 1891/4901	Yes
	S.S.K.M. Hospital	033-2204-1100	Yes
		9692/6242/9735	
	R.G.Kar Medical College & Hospital	033-2555-7656/7675/7676	Yes
	N.R.S.Medical College & Hospital	033-2265 - 3214 to 3217/2244	Yes
	Bellevue Nursing Home	2287 - 2321/6925	Yes
	Woodland Nursing Home	2456 - 7079	Yes
	Central Blood Bank (Maniktala)	033 - 23510619 / 20	Yes
	Life Care Blood Bank	033 - 22846940	Yes
	National Medical College & Hospital	033 - 22897122 / 7123	Yes
	Thakurpukur Cancer Hospital	033 - 2467-8001	Yes
	CMRI	033 - 2456-7700	Yes
	R.K.M. Seva Pratisthan	033 - 2475 - 3636/3637/3639	Yes
	Sambhu Nath Pandit Hospital	033 - 2302-2800 0078/0079	Yes
	Rubi General Hospital	033 - 3987-1800	Yes
	A.M.R.I.	033 - 2461 - 2626/2466	Yes
	Appolo Hospital	033 - 2320 - 2122/3034	Yes
	B.P.Podder Hospital	033 - 2455 - 8901	Yes
	B.M.Birla Hospital	033 - 2456 - 7277	Yes
	Bangur Hospital	033 - 2473 - 3354/3900	Yes

LIST OF NEWS AGENCIES

Agency	STD Phone Nos.
Director All India Radio / Kolkata	033 22489360
News Editor All India Radio / Kolkata	033 22489364
The Economic Times / Kolkata	033 22455555
Ajkal / Kolkata	033 23600184
Times of India / Kolkata	033 22441136 / 22446700
National Information Centre / Kolkata	033 22407320
Ananda Bazar / Kolkata	033 22378000 / 4800 / 4269 / 4410
Janasatta / Kolkata	033 25541488 / 7566 / 2095 / 2098
The Stateman / Kolkata	033 22257070 / 2237 / 1001 / 1002
Press Trust of India / Kolkata	033 22485261 / 5264 / 22436187
Reuters / Kolkata	033 24769260 / 9252
All India Radio	033 22489131 / 0350 / 7789
Doordarshan / Kolkata	033 2473 - 7441 (Five Lines) 24143333 / 3330

LIST OF VOLUNTARY NON GOVERNMENT ORGANISATION IN _RESCUE / RELIEF OPERATION

NAME	LOCATION	TELEPHONE NOS.
India Red Cross Society	Barddhaman	0342 - 2562450
	Howrah	033 - 26603442
	Hooqhly	033 - 26800605
	Katwa	03453 - 257308
	Murshidabad	03482 - 256733
	Malda	03512 - 250293

NAME	LOCATION	TELEPHONE NOS.
Ramakrishna Mission	Belurmath	033 - 26545391
Bharat Scouts & Guides	Howrah	033 - 26604888
Bharat Seva Sangha	Malda	03512 - 260459
	Barddhaman	0342 - 2562697
	Birbhum	03462 - 255481
	Murshidabad	03485 - 262442
St.John's Briqade	Kolkata	22485277
	Howrah	033-26503919
	Barddhaman	0342-2569345/ 2566127
Civil Defence	Howrah	22900(Rly)

OTHER IMPORTANT AGENCIES

Organization	Department	Contact Phone Nos.
Meteorological	Weather Department	033 - 247 - 93782
	Director / Weather	033 - 247 - 93167
IOC	Mourigram(Fire Extinguisher)	2644 - 0238
	Raibandh(Fire Extinguisher)	0343 - 2520503
Burn Units	SSKM Hospital	2265 - 1615/6242/9735
	NRS Hospital	2244 - 3213/3214/3215
	Barddhaman Medical College	0342 - 256-3915/6486
	Bankura Medical	03242 - 251161/ 251163
Trauma Centre	Peerless Hospital	033-2462 - 2394

Organization	Department	Contact Phone Nos.
Port Trust	Harbour Master	033 - 22203451/ 6645
Doordarshan	Kolkata	033-2473-7441/7442/7444
Army	Fort William / Kolkata	033-22430326
Air Force	Eastern Command	033-2223900
Blood Bank	Central Blood Bank, Maniktala	2351 - 0619
	Bardhaman	0342 - 2663134

LIST OF FORENSIC PERSONNEL

Laboratory	Jurisdiction
Director Central Forensic Science Laboratory, 30, Gora Chand Road, Kolkata-14	West Bengal, Bihar & Orrisa
Director Central (R&D) Bureau of Police Research and Development, MHA, Govt. of India, Block-11, 2nd / 4th Floor, Lodhi Road, Kendriya Keralvan Parisar, New Delhi-110003	All Over India.
Director Forensic Science Laboratory (State) 37/1/2 Belgachia Road, Kolkata-700007.	West Bengal

आपदा प्रबंधन पाकेट बुक 2019

(गाड़ी पर तैनात कर्मचारियों के लिए)

DISASTER MANAGEMENT

POCKET BOOK 2019

(A Guide For on Board Staff)



संरक्षा संगठन

पूर्व रेलवे, हावड़ा

Safety Organisation

Eastern Railway, Howrah