

(2) 26/11/18

Eastern Railway
Kolkata-700001

No. E/Gaz./Misc./Nodal Transformation.

Dated :- 12.11.2018

All PHODs
All DRMs
All CWMs

**Sub :- Nodal Transformation officers to facilitate
deliverance in the Divisions.**

Photo copy of Chairman, Railway Board's letter No.2018/Trans Cell/E/Process-
Reforms dated 27.10.2018 addressed to DRMs all Indian Railways and copy to others in
connection with the above, is sent herewith, for kind information and necessary action at your
end please.

DA :- As above
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(Anjan Ray)
Dy.Chief Personnel Officer (Gaz.)
for Principal Chief Personnel Officer

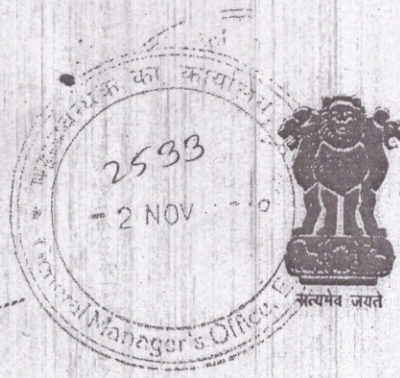
Copy to :- Dy.Chief Personnel Officer (HQ)/ER, for kind information please.
(CRB's letter enclosed)

(Anjan Ray)
Dy.Chief Personnel Officer (Gaz.)
for Principal Chief Personnel Officer

4
16/11/18

PCPO

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अश्वनी लोहानी
ASHWANI LOHANICentral Registry / E. Ry
Date of Receipt
Serial No. 27/11/18

अध्यक्ष, रेलवे बोर्ड

एवं

पदेन प्रमुख सचिव, भारत सरकार
रेल मंत्रालय

CHAIRMAN, RAILWAY BOARD

&

EX-OFFICIO PRINCIPAL SECRETARY
GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS

No 2018/TransCell/E/ProcessReforms

27 OCT 2018

My dear DRMs,

Sent by GM

Sub: Nodal Transformation officers to facilitate deliverance in the Divisions

AGM

Over the last one year, thrust of the Ministry has been on empowering the front line officials in order to give them greater autonomy to enable faster decision making and improved deliverance. Overall we are striving to evolve a culture focused on deliverance that would enable the organization to operate professionally and achieve its full potential. Professional honesty, trust, integrity and transparency need to become integral part of our culture. Transformation Cell of Railway Board is instrumental in driving this change.

DGM/G

2. Since culture is deep rooted, it would require sustained effort over the next few years to bring perceptible change. For this, it would need to be ensured that all the reform policies and circulars are understood and implemented with the alacrity it deserves without any element of fear. Further, we would need to encourage all stakeholders to come forward with practical suggestions to improve our service delivery.

3. While normal channels of communication are available to you for resolution of your immediate issues through the GMs, I am nominating officers from Transformation Cell to act as nodal officers for various Divisions to facilitate further.

1	Shri A.K. Chandra, ED/ME/Transf/RB	CSMT, (HWH) FZR, LMG, JP, BKN, RNC, SBC, ADI
2	Shri A.S.Khati, ED/E(G) & Transf/RB	PA, NGP(CR), JHS, APDJ, SPJ, AII, RJT, BVP
3	Shri Jeetendra Singh, ED/EE/Transf/RB	SUR, SBP, WAT, ALD, MB, GTL, GNT, UBL, JBP
4	Shri Niraj Sahay, ED/Traffic/Transf/RB	KUR, AGC, UMB, JU, BSP, TPJ, PGT, TVC, MMCT
5	Shri Sanjeeb Kumar, ED/Acc/Transf/RB	DNR, (SDAH) BSB, KIR, HYB, R, CKP, MYS, BRC
6	Shri T.K.Pandey, ED/Civil/Transf/RB	IZN, LJN, RNY, TSK, DLI, LKO NR, NED, MDU, KTT
7	Shri Umesh Balonda, ED/S&T/Transf/RB	DHN, (ASN) SC, BZA, NAG (SECR), ADRA, MAS, BPL, RTM
8	Director/Stores/Transf/RB	BSL, MGS, SEE, (MLD) KGP, SA

Contd...2/-

Dr. CPO (R)

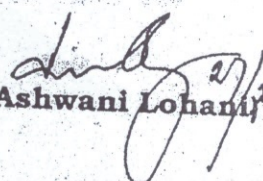
Dr. CPO (R)

PCPO

4. You may contact these nodal Transformation officers to address issues related to empowerment, process and culture reforms wherever required. They would also be frequently visiting your divisions for first hand appreciation of the issues needing resolution.

With best wishes,

Yours sincerely


(Ashwani Lohani)

Divisional Railway Managers
All Indian Railways

Copy to:

General Managers, All Indian Railways

ME, MRS, MTR, MS, MT, FC
DG/P, DG/RHS, DG/RPF, DG/S&T, DG/RS

PS to MR for kind information of Hon'ble MR

Contact Details of Transformation Cell officers, Railway Board

S.No	Name	Designation	Mobile No.	Rly. No.	MTNL No.
1	Shri A. K. Chandra	ED/ME/Transf/RB	9717646228	47545	23047545
2	Shri A. S. Khati	ED/E(G) &Transf/RB	9810978048	47174	23047174
3	Shri Jeetendra Singh	ED/E/Transf/RB	9717647809	47542	23047542
4	Shri Niraj Sahay	ED/Traffic/Tranf/RB	9717647830	47541	23047541
5	Shri Sanjeeb Kumar	ED/Acc/Tranf/RB	9717643642	47543	23047543
6	Shri T. K. Pandey	ED/Civil/Transf/RB	9910487316	47544	23047544
7	Shri Umesh Balonda	ED/S&T/Transf/RB	9773533800	47546	23047546