

Eastern Railway

Serving Customer with a smile

Help line Numbers

- A) Dial 139 - i) Security & Medical
ii) Railway Enquiry (PNR/Arrival Departure/Accommodation/Fare/
Ticket- Booking/System ticket cancellation/Wake-UP alarm/Wheel chair/Meal Booking.)
iii) Catering
iv) General complaints
v) Vigilance
vi) Accident
vii) Complaint Status.
- B) Dial 182- All India Security Helpline.
- C) Dial 1800111321-IRCTC Catering Helpline
- D) Dial 138- In Route ON-BORD Helpline.