

**EASTERN RAILWAY**


No.E.220/0/2/RR/Pt.XVII.

Kolkata , dated : 25/02/2019

**ALL CONCERNED**

Sub : Reservation for Economically Weaker Sections (EWSs) in civil posts and services in the Government of India (Ministry of Railways)- Appointment of Grievance Redressal Officer and Liaison Officer.

A copy of Railway Board's letter No.2019-E(SCT)I/25/1 dated 14.02.2019 is forwarded for information, guidance and necessary action. Board's earlier letter dated 07.02.2019 as mentioned therein was circulated under this office Sl. No.27/2019.

  
( D. Hansda )

Sr. Personnel Officer (RP)  
For Principal Chief Personnel Officer.

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Copy of Railway Board's letter No. 2019-E(SCT)I/25/1 dated 14.02.2019 addressed to General Manager(P), All Indian Railways and others.

Sub : Reservation for Economically Weaker Sections (EWSs) in civil posts and services in the Government of India (Ministry of Railways)- Appointment of Grievance Redressal Officer and Liaison Officer.

Ref : Railway Board's letter No. 2019-E(SCT)I/25/1 dated 07.02.2019 (RBE No.21/2019).

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Kindly refer to Railway Board's letter No.2019-E(SCT)I/25/1 dated 07.02.2019 (RBE No.21/2019) enclosing a copy of Ministry of Personnel, Public Grievances and Pensions, Department of Personnel & Training's OM No.36039/1/2019-Estt.(Res.) dated 31.01.2019, issuing instructions regarding reservation for EWSs not covered under the reservation scheme for SCs/STs/OBCs in respect of direct recruitment in civil posts and services in the Government of India.

As per para-9.1 & 9.2 of above mentioned DOP&T's OM, every Government establishment shall appoint a senior officer of the Department as the **Grievance Redressal Officer** & the name, designation and contact details of the Grievance Redressal Officer may be displayed prominently on the website and the office of the concerned establishment.

Also as per para-10 of above DOP&T's OM, Ministries/Departments/Attached and Subordinate Offices shall appointment **Liaison Officer** to monitor the implementation of reservation for EWSs.

The above instructions regarding appointment of Grievance Redressal Officer and Liaison Officer for Economically Weaker Sections (EWSs) be complied within a fortnight.

Sd/-  
( U. N. Mehta )  
Joint Director, Estt. (Res.)