

Major features of CoTVM

- It is an EXACT FARE machine - for issuing tickets of the fare tendered.
- Tickets can be purchased either using Cash/Coin or Smart Card.
- OM Smart Cards are also usable.
- Capable of accepting all Indian Gandhi Series notes.
- Accepts Indian coins of denominations ₹ 5 and ₹ 20 only.
- Supports ticketing options like Single/Return, Adult/Child, Ordinary/Superfast, Mail/Express.
- Supports functions like Platform ticketing/Season Ticket Renewal.

How to use CoTVM?

Select Ticket Parameter

- Select the language of operation - English/Hindi/Bengali.
- Choose the Zone of travel using the touch screen based map.
- Select the destination. In case the intended destination doesn't appear on the screen, STATION NOT IN MAP needs to be selected.
- Select number of passengers (maximum four at a time) and type of ticket (single/return, adult/child, ordinary/superfast etc).
- Select payment mode-CASH/COIN or SMART CARD.
- Select NAME PRINTMENT.
- Cash/Coin or Smart Card based payment acceptance screen comes as per selection.

Pay using Cash/Coin

- Put cash/coin in the respective slots of the machines as per ticket value.
- Payment must be completed within 60 seconds otherwise money will be returned and passenger has to start transaction afresh.
- Select "CANCEL" to abort the transaction - entire money will be returned.
- Select "PRINT" to commit the transaction and get the ticket.

Pay using Smart Card

- Put smart card at the smart card slot of the machines.
- Select "CANCEL" to abort the transaction - no amount will be deducted from the smart card.
- Select "PRINT" and get the ticket.

For any help please contact Booking Supervisor of the nearest Booking office of the Station.

Do's and Don'ts

Do's:

- ✓ Tender exact cash equal to fare for coin/currency based transaction.
- ✓ Complete the transaction within defined time (i.e. within 60 seconds).
- ✓ Insert notes & coins one-by-one.
- ✓ Insert notes when the cash acceptor indicator is 'GREEN'.

Don'ts:

- ✗ Do not use coins of denominations ₹ 1 and ₹ 2.
- ✗ Do not use soiled, torn/pled, coloured/taped notes.
- ✗ Do not use notes of denominations ₹ 1 and ₹ 1.
- ✗ Do not use wet notes.
- ✗ Do not insert notes when the cash acceptor indicator is 'RED'.
- ✗ Do not remove the Smart Card from its place at the time of transaction.

What are the benefits?

- Avoid queue by using CoTVM kiosk either through Cash/Coin or Smart Card.
- Save time while purchasing tickets.
- Avoid problem of changes.

Additional benefits for Smart Card users:

- In case of tickets purchased through Smart Cards, 5% bonus or recharge value on daily tickets both in suburban section as well as in non-suburban section upto 150/km.
- Smart Cards are transferable, can be used by any one.

How to get a Smart Card ?

- Smart Cards can be purchased from the nominated counters at the stations where CoTVM facility is available.
- Minimum value of Smart Card for initial purchase is ₹ 70 out of which ₹ 50 is the refundable security deposit and ₹ 20 for purchasing tickets.
- Recharging of Smart Card can be done by ₹ 20, ₹ 50 or in the multiple of ₹ 50 upto the maximum limit of ₹ 3000. Recharging can be done at the nominated booking counter and at the kiosk.
- Validity of Smart Card is one year from the date of last recharging.

How to surrender a Smart Card ?

- Smart Cards can be surrendered at the nominated counters.
- Refund in case of unused or partially used Smart card may be allowed by deducting a charge of ₹ 15.

सिंपल डिजिटलम बावहार करुन

स्मार्ट इन • डिजिटलम लम्बा लहिन अडिये चलून • समय बचाव

सीओटीवीएम का इस्तेमाल करें

स्मार्ट बनें • टिकट की लम्बी कतार से बचें • समय बचाएं

Use CoTVM

Be Smart • Avoid Queue • Save Time

पूर्व रेलवे में पूर्ण कोटेशन वाले 200 से अधिक स्टेशन पर कनवर्सेबल सेक्टर टिकट बेचने वाले पूर्ण कोटेशन डिजिटल सिंपल डिजिटलम कान बचने एवं स्मार्ट कार्ड पत्रिका (स्मार्टकार्ड) टिकट बेचने वाले (सिंपल डिजिटलम) कान बचने के लिये 10 x 7 फुट का था। अहम अडिटी सेवन सेक्टर एकी अडिटीड बुकिंग स्मार्ट कार्ड कनवर्सेबल सेक्टर कानिसेव विस्तार परिचयित था।

पूर्व रेलवे एवं रेलवे पूर्ण रेलवे के कनवर्सेबल एवं कनवर्सेबल स्मार्ट कार्ड के लिये कनवर्सेबल टिकट कानिसेव के लिये पूर्ण रेलवे के कनवर्सेबल सेक्टर का कान-कनवर्सेबल स्मार्ट कार्ड परिचयित (कनवर्सेबल) टिकट कानिसेव स्मार्ट कार्ड (स्मार्टकार्ड) स्मार्ट कार्ड स्मार्ट कार्ड 24 x 7 फुट का कानिसेव का कनवर्सेबल था। अहम अडिटी का कनवर्सेबल का अडिटीड बुकिंग स्मार्ट कार्ड कनवर्सेबल सेक्टर कानिसेव के लिये कानिसेव का कनवर्सेबल था।

Cash-Coin & Smart Card Operated (Versatile) ticket Vending Machines (CoTVM) are available at nominated stations over Eastern Railway which can be used in 24x7 manner for purchasing unreserved railway tickets for both suburban and non-suburban routes of Eastern and South Eastern Railways. Every machine may be considered as an added booking counter/exact fare counter at the station.



पूर्व रेलवे पूर्ण रेलवे EASTERN RAILWAY

