

A) ACCESSIBILITY ASSISTANCE		
SL NO	Item	Remarks
1	Is Wheel chair available?	Wheel chair is available at Help Booth/Enquiry booth/Station Manager's office in 148 nos of stations
2	Can wheelchair be booked online?	In Sealdah, wheelchair can be booked online Mobile no- 9147071681
3	Battery Operated Car?	Available at Sealdah Mobile no- 9432744063
4	Human Assistance	
5	Booking of Human Assistance	
6	PwD (Divyangjan) Sahayak	
B) ACCESSIBLE AMENITIES		
1	Dedicated Parking for Divyangjan	Sealdah & Kolkata
2	Divyangjan Friendly Toilets	At 150 stations
3	Divyangjan Friendly Water Booths	Sealdah, Kalyani Ghosh para
4	Ramp at Main entry	At 154 nos of stations
5	Ramp at second entry side	
6	Ramp at any other location	
7	Ramp at FOB for inter platform transfer	Kolkata
8	Availability of accessible lift/Elevator	Sealdah, Kolkata, Ballyghat, Shyamnagar& Cossimbazar
9	Availability of Help booth/Enquiry	Sealdah & Kolkata
10	Availability of Audio/Visual Braille map	Sealdah & Kolkata
11	Availability of Braille Signage	Sealdah & Kolkata
12	Any other accessibility features	