

A) ACCESSIBILITY ASSISTANCE		
Sl. No.	Item	Remarks
1	Is Wheelchair available?	Wheel chair is available at Help Booth/Enquiry booth/ Station Manager's office in all staions.
2	Can Wheelchair be booked online?	In Howrah, Wheelchair be booked online. Mobile no.-9147071681
3	Battery Operated Car	Available at Howrah. Mobile no.- HWH (Old Complex)-8981848695, 8981817163, HWH (New Complex)-9007321084, 9007321047
4	Human Assistance	Available at Howrah. Mobile no.-9147909366
5	Booking of Human Assistance	Mobile no.-9147909366
6	PwD (Divyangjan) Sahayak	Mobile no.-9147909366
B) ACCESSIBLE AMENITIES		
1	Dedicated Parking for Divyangjan	Howrah, Baidyabati, Bally, Baghnapara, Bandel, Bonkapasi, Barddhaman, Belmuri, Chandannagar, Daskalgram, Gangatikuri, Jhamatpur Baharan, Jnandas Kendra, Kaichar, Khana, Kirnahar, Kurmadanga, Labpur, Malihati Talibpur Road, Negun, Pachandi, Pakur, Patuli, Purbasthali, Rishra, Salar, Samudragarh, Saota, Srikhanda, Sripat Shrikhanda, Somrabazar, Tenya & Uttarpara.
2	Divyang Friendly Toilet/s	Howrah, Adalpahari, Adisaptagram, Agradwip, Ahmedpur, Ambalgram, Ambika Kalna, Azimganj jn, Azimganj City, Bagila, Baghnapara, Balagarh, Balgona, Bandel, Bonkapasi, Bansberia, Bansloi Bridge, Barala, Barmasia, Barddhaman, Baruipara, Bataspur, Bazarsau, Behula, Belanagar, Belerhat, Belmuri, Bhandartikuri, Bhedia, Bishnupriya, Boinchi, Boinchigram, Bolpur, Chandanpur, Chatra, Chowhatta, Dainhat, Daskalgram, Debipur, Dhaniyakhali, Dhatrigram, Dumurdaha, Gadadharpur, Gangatikuri, Gangpur, Garifa, Gopalpurgram, Gumani, Guptipara, Gurap, Guskara, Harinsingh, Hazigarh, Hooghly Ghat, Jaugram, Jhamatpur Baharan, Jhapandanga, Jhapterdhal, Jirat, Gnandas Kendra, Kaichar, Kalinagar, Kamarkundu, Karjana, Katwa, Khagraghat Road, Khamargachi, Khana, Khanyan, Kirnahar, Komarpur, Kopai, Kotalpukur, Kuntighat, Kurmadanga, Kurva, Labpur, Lakshmipur, Lohapur, Madhusudanpur, Magra, Malihati Tailbpur Road, Memari, Mertala phaleya, Mollarpur, Moregram, Murarai, Nabadwip Dham, Nabagram Kankurhati, Nagarnabi, Nalhati, Nandaigram, Negun, Nimo, Nirol, Noadar dhal, Pachandi, Pakur, Palla Road, Palsit, Pandua, Patuli, Pichkurir dhal, Pinargoria, Porabazar, Prantik, Purbasthali, Rajgram, Rampurhat, Rasulpur, Sagardighi, Sahebtala, Saktigarh, Salar, Samudragarh, Saota, Shibaichandi, Shiblun, Srikhanda, Sripat Shrikhanda, Sikaripara, Simlagarh, Somrabazar, Srirampur, Swadhinpur, Takipur, Talandu, Talit, Tarapith Road, Tenya, Tilbhita & Tribeni

3	Divyang Friendly Water Booth/s	Howrah, Agradwip, Ambalgram, Ambika Kalna, Baghnapara, Balagarh, Bandel, Bonkapasi, Barddhaman, Behula, Belerhat, Bhandartikuri, Bishnupriya, Bolpur, Chandannagar, Chowhatta, Dainhat, Daskalgram, Dhatrigram, Gangatikuri, Gangpur, Gopalpurgram, Guskara, Islampara, Jhamatpur Baharan, Talit, Jnandas Kendra, Kaichar, Kalinagar, Katwa, Kirnahar, Komarpur, Kurmadanga, Labpur, Lakshmipur, Malihati Talibpur Road, Masagram, Mertalaphaleya, Nabadwip Dham, Nabagram Kankurhati, Nangun, Nirol, Pachandi, Pakur, Palla Road, Patuli, Prantik, Purbasthali, Rampurhat, Sahebtala, Saktigarh, Salar, Samudragarh, Saota, Shiblun, Srikhanda, Sripat Shrikhanda, Somrabazar, Tenya & Tribeni
4	Ramp at Main Entry	Howrah, Adalpahari, Adisaptagram, Agradwip, Ambalgram, Ambika Kalna, Azimganj City, Azimganj Jn, Baghnapara, Balagarh, Balarambati, Bally, Bonkapasi, Bansberia, Barala, Barddhaman, Bazarsau, Begampur, Behula, Belerhat, Bhandartikuri, Bhedia, Bishnupriya, Bolpur, Chandannagar, Chandanpur, Chatra, Chowhatta, Chowrigacha, Chuchura, Dainhat, Daskalgram, Debipur, Dhaniyakhali, Dhatrigram, Diara, Gobra, Gopalpurgram, Gossaingram, Guptipara, Guskara, Hazigarh, Hooghly, Islampara, Janai Road, Jhamatpur Baharan, Jibanti, Jnandas Kendra, Kaichar, Kalinagar, Kamarkundu, Karnasubarna, Katwa, Khagraghat Road, Khanyan, Kirnahar, Komarpur, Konnagar, Kopai, Kotalpukur, Kurmadanga, Labpur, Lakshmipur, Lalbagh Court Road, Liluah, Madhusudanpur, Magra, Memari, Mertalaphaleya, Mirzapur-Bankipur, Moregram, Murarai, Nabadwip Dham, Nabagram, Nabagram Kankurhati, Nagarnabi, Nalhati, Nandaigram, Nangun, Nirol, Pachandi, Pakur, Pandua, Pinargoria, Porabazar, Prantik, Purbasthali, Rajgram, Rampurhat, Rasulpur, Rishra, Sagardighi, Salar, Samudragarh, Saota, Sheoraphuli, Shibaichandi, Shiblun, Srikhanda, Sripat Srikhanda, Simlagarh, Somrabazar, Swadhinpur, Talandu, Tarapith Road, Tenya, Tilbhita & Uttarpara
5	Ramp at Second Side Entry	
6	Ramp at any other location	
7	Ramp at Foot Over Bridges for inter platform transfer	Karnasubarna, Lalbagh Court Road, Bazarsau, Miangram, Malihati Talibpur Road, Nabagram Kankurhati, Tenya, Shiblun, Sainthia, Bolpur,
8	Availability of accessible Lift/Elevator	Howrah, Liluah, Uttarpara, Sheoraphuli, Barddhaman, Nabadwip Dham, Rampurhat, Pakur
9	Availability of Help Booth / Enquiry	Howrah, Bandel, Barddhaman, Rampurhat, Pakur, Nabadwip Dham
10	Availability of Audio/Visual Braille map	NIL
11	Availability of Braille Signage	Howrah
12	Any other accessibility features	Howrah-Boarding Ramp